

Response: Vigilant will insert a “misread” button on the detection view, which will generate a notification to Vigilant personnel. Vigilant will not modify data owned by third parties (e.g., plate images, third-party queries), because that data is the property of the collecting agency.

Requirement: The vendor will not use any information provided by the agency (query data) for its own purposes or provide access or disclose such information to other customers, business partners, or any other individual or entity.

Response: Thomson Reuters and Vigilant value the trust placed in us by ICE and will not use or disclose any DHS information to other customers, business partners, or other individuals or entities. DHS will have the ability to accept additional LPR data that is collected by local and state law enforcement agencies across the country who are already Vigilant customers and reside on the LEARN hosted server. This could provide hundreds of millions more LPR scans available for ICE to search. Currently there are almost 500 million detection records that are collected by local and state LEAs. All shared LEA records are the intellectual property of the respective LEAs. Vigilant cannot edit or modify these records should there be a misread. If ICE accepts the LPR records from the LEAs, ICE does not have to share anything in return. All sharing controls are set, monitored, and maintained by ICE Agency Managers.

Requirement: The vendor will not use ICE’s queries (the license plate numbers input into the system) for its commercial purposes. The vendor will only use the queries submitted by ICE to maintain an audit log.

Response: ICE’s query data will not be used for commercial purpose by Thomson Reuters or Vigilant. Queries submitted by ICE will be stored only to maintain an audit log for the applicable platform.

ALERT LIST CAPABILITIES

Requirement: The LPR data service shall provide an “Alert List” feature that will allow ICE users to save license plate numbers so they will be automatically queried against new records loaded into the vendor’s LPR database on an on-going basis. Any matches will result in a near real-time notification to the user.

Response: Included with direct access to the LEARN platform, Vigilant will provide an “Alert List” feature called “Hot-Plate”. The hot-plate will be saved within the LEARN system and be compared to new records as they are loaded into the system’s database. Any matches will generate a near real-time alert notification to the users with permissions to the hot-plate record.

Requirement: The LPR data service Alert List will provide capabilities to share Alert List notifications between ICE users involved in the investigation.

Response: Included with access to the LEARN platform, Vigilant will provide the ability to share Alert Lists notifications between ICE users.

Requirement: The Alert List feature will: 1) Automatically match new incoming detection records to user-uploaded or - entered Alert Lists containing the license plate numbers of interest in the investigation; 2) Send an email notification to the user originating such Alert List records and to any ICE user that has been shared the Alert List indicating there is a license plate match to new records in