

**ACLU**

Northern  
California



# **THE CALIFORNIA IMMIGRATION DETENTION** **DATABASE** Tracking Grievances in ICE's For-Profit Detention Facilities



The ACLU Foundation of Northern California is collecting grievances filed at ICE detention facilities across California as part of an ongoing project to expose the inadequate conditions, abuse, and constitutional violations that occur at these facilities. The project consists of data visualizations displaying grievance trends across facilities, as well as periodic reports summarizing these trends and highlighting individual stories. This project will serve as a resource for immigrants' rights advocates to refer to in advocacy for their clients, and to support the call for the end of immigration detention in California.

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**We are seeking individuals who are willing to share copies of filed grievances to be included in this database and potentially participate in further follow-up if interested. Filed grievances for the purposes of this project are formal grievances filed either in writing or electronically through the tablet system. Any information shared with us will be stored in our confidential database and not shared with outside parties without consent.**

Individuals in ICE custody have several rights regarding filing grievances in accordance with ICE regulations (PBNDS 6.2), including but not limited to:

- The right to lodge informal, verbal grievances.
- The right to bypass the informal grievance process and file a written or electronic grievance.
- The right to receive copies of filed grievances including facility responses.
- The right to appeal a grievance decision to 2 further levels of review.
- The right to receive a response to a filed grievance or appeal within 5 business days of receipt.

If you, a client, family member, or friend has filed grievances at an ICE detention facility in California and are interested in contributing to this project, you can contact us via phone, mail, or email to learn more about the project or submit copies of your grievances. Please be sure to include your full name, A#, and facility, so that we can get in touch with you, and if sending grievances specify if you would like copies returned.

### CALL

(415) 316-0395 (LYON PIN 7654)

\*This line is a monitored voicemail box; we will aim to return your call as soon as possible.

### MAIL

#### California Immigration Detention Database

ACLU NorCal  
39 Drumm Street  
San Francisco, CA 94111

### EMAIL

[cadetentiondatabase@aclunc.org](mailto:cadetentiondatabase@aclunc.org)

This database is primarily for advocacy purposes and participation does not constitute legal representation. We recommend calling a legal services provider if you are seeking immediate support in your legal case.

[www.aclunc.org/CA\\_database](http://www.aclunc.org/CA_database)