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Rights “Chipped” Away: RFID and Identification Documents

NICOLE A. OZER *

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I. INTRODUCTION

¶1

In January 2005, parents from a small town named Sutter, California, an hour north of Sacramento, sent a letter to the offices of the American Civil Liberties Union (ACLU) of Northern California. Their daughters had come home from their public middle school with new identification badges that appeared to have computer chips embedded inside. The parents had questions and reached out to the ACLU to try to get some answers. These parents had no idea what that letter would mean, how far that letter would go, how it would impact their family, their town, and the national debate over personal privacy in post-9/11 America.¹ ACLU stories often start like that. And like many ACLU stories, this one is far from over. The letter from these parents unleashed a firestorm over the privacy and security implications of a technology called Radio Frequency Identification (“RFID”). First used during World War II to differentiate between friend and foe aircraft, it emerged in the commercial sector in the 1970s to track products as they moved through the manufacturing sector and then to tag and track cattle and other livestock. Prior to 9/11, it had only been used to identify individuals on a relatively small scale, mostly for building entry and road toll collection systems.² But, in the past six years, RFID technology has been increasingly considered

* © 2007, Nicole A. Ozer, Technology and Civil Liberties Director at the ACLU of Northern California. The opinions expressed in this article are not necessarily those of the ACLU or the ACLU of Northern California. Special thanks to Valerie Small-Navarro, ACLU Sacramento Legislative Office, Michele Tatro, Lee Tien, Electronic Frontier Foundation, California State Senator Joe Simitian, Rei Onishi, Legislative Aide (former), Office of California State Senator Joe Simitian, David Molnar, Department of Computer Science, University of California- Berkeley, Lenny Goldberg, Lenny Goldberg and Associates, and Beth Givens, Privacy Rights Clearinghouse. Many of the ideas and much of the information in this policy paper have been developed over the course of two years of work with these extraordinary individuals on the Identity Information Protection Act. First introduced in the California State Legislature in February 2005, the bill was the first legislation in the nation to address RFID technology in identification documents.

¹ See Press Release, Privacy Rights are at Risk—Parents and Civil Liberties Groups Urge School District to Terminate Use of Tracking Devices (Feb. 7, 2005), *available at* http://www.aclunc.org/news/press_releases/privacy_rights_are_at_risk_-_parents_and_civil_liberties_groups_urge_school_district_to_terminate_use_of_tracking_devices.shtml for more information about Sutter. *See also* Press Release, Victory for Students, Parents and Civil Liberties Groups—Company Announces it will End Tracking Pilot Program (Feb. 16, 2005), *available at* http://www.aclunc.org/news/press_releases/victory_for_students_parents_and_civil_liberties_groups_-_company_announces_it_will_end_tracking_pilot_program.shtml; Greg Lucas, *Sutter County: Students Kept Under Surveillance at School*, S.F. CHRON., Feb. 10, 2005, at B1, *available at* <http://www.sfgate.com/cgi-bin/article.cgi?f=/c/a/2005/02/10/BAGG0B8I4D1.DTL.>; Kim Zetter, *School RFID Plan Gets an F*, WIRED, Feb. 10, 2005, <http://www.wired.com/politics/security/news/2005/02/66554>;

² Developing National Policies on the Deployment of Radio Frequency Identification (RFID) Technology, Feb. 17, 2006,

for use in government-issued identification documents like passports, driver's licenses, and student badges. This technology, which had been quietly creeping into the lives of Americans, was blasted into the public spotlight by these two unassuming sets of parents who had a few straightforward questions and concerns about the privacy and security impact of RFID technology in their children's school badges—questions and concerns that had not been adequately answered by the school or the company selling the new technology. In the past few years, these questions and concerns have not abated, but have come into greater focus as government oversight organizations such as the Government Accountability Office (“GAO”), the Privacy Integrity Committee of the Department of Homeland Security, politicians, researchers, and industry organizations have looked more carefully at the risks of RFID and fostered critical debate about whether it is an appropriate technology for use in government-issued identification documents.

¶2 The ACLU of Northern California has been a leader in generating public and legislative attention to the privacy, personal safety, and financial security risks associated with the use of RFID technology in government-issued identification documents.³ This policy paper will discuss RFID technology, its vulnerabilities, and its impact on civil liberties and consumer privacy. It will also discuss the development and current status of RFID legislation that is moving through the California legislature and serving as a model for other state action.

II. RFID – WHAT IS IT?

¶3 RFID is a generic term for technologies that use radio waves to automatically identify people or objects from a distance of several inches to hundreds of feet. In the past few years, as major newspapers and radio stations have reported about the privacy and security concerns of RFID, spurred in large part by the Sutter story and the rollout of RFID in passports, the term has moved from obscurity to being relatively well-known in the minds of many Americans.⁴ Along with increased knowledge has also come increased skepticism about whether RFID technology adequately protects an individual's privacy and security⁵—so much so that some manufacturers and government agencies have tried to distance themselves from the bad publicity that has been garnered by some RFID products. A crop of new names for the technology has been developed, with segments of the industry re-branded as “smart cards,” “smart chips,” and “contactless integrated technology.”⁶ However, regardless of the name, all segments of the RFID market are based on the same core technology. RFID tags are comprised of tiny computer chips with antennas that can be encoded with information, such as someone's name, social security number or, in the case of commercial use, the type of product or its origin. These chips, some as small as a grain of rice, are then embedded in

<http://www.ieeeusa.org/policy/positions/rfid.html>; see also Ass'n for Automatic Identification and Data Capture Tech., *Shrouds of Time: The History of RFID*, Oct. 1, 2001, http://www.transcore.com/pdf/AIM%20shrouds_of_time.pdf.

³ See ACLU of Northern California: *Don't Chip Our Rights Away!*, http://www.aclunc.org/issues/technology/dont_chip_our_rights_away!.shtml (last visited Dec. 5, 2007).

⁴ See Mary Catherine O'Connor, *Surveys Reveal Dubious Consumers*, RFID JOURNAL, Feb. 17, 2005, <http://www.rfidjournal.com/article/articleview/1409/1/1/> (discussing a quantitative survey of more than 7,000 consumers and on focus groups involving 40 of the respondents conducted during December 2004 and January 2005) (“The number of U.S. consumers who are aware of RFID technology is growing steadily, but so are negative perceptions of the technology—especially among women. . . . Since the first survey of the series, conducted in September, distrust over the use of RFID has increased and TV and radio news surpassed the Internet as the most common way people learn about RFID.”).

⁵ Doug Farry, *Act Now! RFID Providers and Users Can Influence Public Policies That Impact the RFID Industry*, RFID JOURNAL, <http://www.rfidjournal.com/article/articleview/2768/1/128/> (last visited Jan. 8, 2007) (“The [Identity Information Protection Act] also tells the general public that RFID is too risky—a growing perception already shaping the overall market for RFID products.”).

⁶ Gene J. Koproowski, *Wireless Industry Defends RFID for Passports*, TECH NEWS WORLD, April 25, 2005, <http://www.technewsworld.com/story/42349.html> (noting that the Department of State is not calling the passports RFID-enabled; rather, it calls them “contactless smart-cards . . . DHS avoids the term ‘RF’ [radio frequency] like the plague”); see also SMART CARD ALLIANCE, RFID TAGS AND CONTACTLESS SMART CARD TECHNOLOGY: COMPARING AND CONTRASTING APPLICATIONS AND CAPABILITIES 3, http://www.hidcorp.com/documents/tagsVsSmartcards_wp_en.pdf (“Smart Card Alliance members developed this document to compare and contrast the applications and capabilities of the two technologies. The differences are important to keep in mind as the various forms of RF chip technology become pervasive in the market.”) (last visited Dec. 5, 2007).

documents and objects.⁷ When an RFID reader is in the area, the chip transmits its stored information to the reader by sending it a radio signal. The chip does not alert anyone that it is transmitting this information or to what reader this information has been sent. On top of this foundational technology lie several permutations of RFID tags—“passive” tags, “active” tags, and “smart” tags.

¶4 “Passive” tags are so termed because they have no internal power source and perform no actions until they are awakened by receiving energy waves in the radio signal emitted by a reader. Studies from the United States Department of State have shown that tags envisioned to be read from a few inches can actually be awakened and read at distances of more than twenty feet, with others scientists demonstrating that they can be read at greater than sixty-nine feet.⁸ Since these tags have no internal battery, they can be small, easy to embed, quite cheap to produce, and can successfully operate for a long period of time.

¶5 “Active” tags have their own battery source. They do not have to wait to be awakened by a reader, but are capable of initiating communication with a reader and continually broadcasting their stored information. They also have a much longer read range of several hundred feet—some of up to 750 feet, depending on battery power. The batteries in these tags normally last several years.⁹

¶6 Some tags are called “smart” because they possess the technological capability to include some forms of security protection for transmission of sensitive data. These chips are sophisticated enough to allow the layering of data protection processes, such as cryptography and authentication,¹⁰ on top of the core radio frequency technology actions performed by the chip. However, these tags are only as “smart” as the decision-makers who decide what types of protections should be built onto these chips and how effective these protections actually are against privacy and security attacks.¹¹

III. THE VERY REAL WORRIES OF THE SUTTER PARENTS AND THE PUBLIC

“There are more than 200 million of these security devices [RFID] used worldwide with not an instance of a security breach.”

—Roxanne Gould, Senior Vice President, CA Government & Public Affairs, American Electronics Association (AeA)¹²

¶7 While industry representatives may claim that RFID technology is secure, the facts over many years tell a very different story. The privacy and security vulnerabilities of RFID- embedded identification documents and products have been shown by government offices, independent researchers, and motivated criminals.

⁷ The Hitachi “Mu chip” is .4 mm square—small enough to be embedded in paper. Hitachi Corp., Electronic Numbering of Products and Documents Using the “μ-chip” (or Mu-chip) Supported by a Networked Database Unleashes New Business and Life Style Applications that Facilitate Innovative Manufacturing, Distribution, Consumption, Tracking and Recycling Operations, <http://www.hitachi.co.jp/Prod/mu-chip/> (last visited Oct. 5, 2007).

⁸ U.S. GOV’T ACCOUNTABILITY OFFICE, INFORMATION SECURITY: RADIO FREQUENCY IDENTIFICATION TECHNOLOGY IN THE FEDERAL GOVERNMENT 6 (2005), available at <http://www.gao.gov/new.items/d05551.pdf> (noting that testing conducted by the U.S. State Department showed that smart cards with passive chips that had an intended read range of only four inches could actually be read from a distance six times as far—twenty-four inches—and could theoretically be read from more than three feet away). Scientists from Los Angeles-based Flexilis showed at DefCon in 2005 that passive RFID chips can be read at up to sixty-nine feet. Brian Krebs, *Leaving Las Vegas: So Long DefCon and Blackhat*, SECURITY FIX, Aug. 1, 2005, http://blog.washingtonpost.com/securityfix/2005/08/leaving_las_vegas_so_long_defc.html. It has also been reported that readers can “eavesdrop” on legitimate reader-to-card communications from a distance of 30 feet. See Heydt-Benjamin et al., RFID Payment Card Vulnerabilities Technical Report, Oct. 11, 2006, http://www.nytimes.com/packages/pdf/business/20061023_CARD/techreport.pdf.

⁹ U.S. GOV’T ACCOUNTABILITY OFFICE, *supra* note 8, at 7-8.

¹⁰ Very generally, cryptography is the procedure to translate data written in plain text into cipher text, coded text that requires access to a key or password to read the information. Authentication is the process of determining whether someone or something is, in fact, who or what it is declared to be.

¹¹ See Part III for a discussion of some of the vulnerabilities of “smart” tags.

¹² Hahn Kim Quach, *ID Tech on Fast Track—For Better or Worse*, ORANGE COUNTY REG., Aug. 7, 2005, available at http://www.ocregister.com/ocr/sections/news/news/article_625690.php.

A. Mass-Distributed Building Entry Card System Cracked

¶8 In February 2007, IO Active, a small computer security firm based in Seattle, Washington, showed just how easy it was to read and clone the information encoded on the building entry cards used at many public and private buildings across the nation.¹³ At the RSA Conference, Chris Paget, IO Active's Director of Research and Development, demonstrated how a handheld device the size of a standard cell-phone, costing twenty dollars in parts, could read the personal information encoded on the RFID chips used in HID Global ProxCards.¹⁴ With the push of a button on the same device, the personal information on the RFID cards could then be copied and re-transmitted, "spoofing" the existence of an entry card and gaining access to the very buildings or information that the RFID chips were intended to protect from unauthorized access. Paget explained, "[a]s the system stands at the moment, I could walk past someone on the street, maybe stand next to them in an elevator, and I could grab their card id and get into the building."¹⁵

B. British E-passports Cracked

¶9 In November 2006, the technology protections on three million British e-passports were cracked by software written in less than forty-eight hours and an RFID reader bought for about five hundred dollars.¹⁶ While the British Home Office had adopted the Triple-Data encryption standard ("3 DES") to try to prevent conversations between the passport and the reader, researchers found that the "secret key" to open up the secure chip was actually published on the face of the passport—the passport number, the passport holder's date of birth, and the expiration date.¹⁷ Once this not-so-secret key was known, the RFID tags in the passports could be read. Within minutes of being read, the information from the passports could be copied and pictures of the holders appeared on a computer screen. The British government could have included a feature in the new e-passport that likely would have prevented this attack. The specification for the international e-passport developed by the International Civil Aviation Association ("ICAO") detailed a feature called "active authentication" that countries could elect to include as part of their technological protection measures. The British government apparently chose not to do so.¹⁸ According to Adam Laurie, the computer expert who helped crack the e-passport, the protections put in place to protect this

¹³ Flash video: RSA: Door Cards—The Enterprise's Weakest Link, http://www.infoworld.com/video/archives/2007/02/rsa_ioactive.html (interviewing Chris Paget demonstrating the RFID cloner at the RSA Security Conference).

¹⁴ See Paul F. Roberts, *Black Hat Dispute Stirs RFID Security Awareness*, INFO WORLD, Feb. 28, 2007, http://www.infoworld.com/article/07/02/28/HNblackhatrfid_1.html; see also Brian Krebs, *RFID Flap Silences Security Researchers*, SECURITY FIX, Feb. 27, 2007, http://blog.washingtonpost.com/securityfix/2007/02/legal_threat_silences_rfid_sec.html; Robert Lemos, *Legal Threats Scuttle RFID Flaw Demo*, SECURITY FOCUS Feb. 27, 2007, <http://www.securityfocus.com/news/11444>.

Following the RSA Conference, IOActive planned to give a presentation at the Black Hat Computer Security Conference in Washington, D.C. demonstrating the cloner and releasing schematics about how it was built. When HID learned of its intended briefing, it contacted IOActive, and demanded that the company refrain from presenting its findings at the Black Hat Convention on the basis that "such presentation will subject you to further liability for infringement of HID's intellectual property." Larry Greenencier, *Security Researchers and Vendors Clash at Black Hat, Users Lose*, INFORMATION WEEK, Feb. 28, 2007, <http://www.informationweek.com/story/showArticle.jhtml?articleID=197700101>. With the help of the ACLU of Northern California, IOActive gave a modified presentation that successfully highlighted the vulnerabilities of insecure RFID technology. See Press Release, ACLU of Northern California, *HID Threatens Patent Lawsuit, Silences Important RFID Presentation at National Conference* (February 28, 2007), available at http://www.aclunc.org/news/press_releases/hid_threatens_patent_lawsuit_silences_important_rfid_presentation_at_national_conference.shtml.

¹⁵ Flash Video: RSA: Door Cards—The Enterprise's Weakest Link, *supra* note 13.

¹⁶ Steven Boggan, *Cracked It!*, GUARDIAN UNLIMITED, Nov. 17, 2006, <http://www.guardian.co.uk/idcards/story/0,,1950226,00.html>.

¹⁷ 3DES uses 112-bit or 168-bit keys.

¹⁸ ICAO, a little known body run by the United Nations with a mandate for setting international passport standards, was given the responsibility of formulating the security guidelines for all new international e-passports. Ari Juels et al., *Security and Privacy Issues in E-passports at 1* (2005), <http://eprint.iacr.org/2005/095.pdf>. Active Authentication is detailed in the ICAO PKI Technical Report. Int'l Civil Aviation Org., *PKI for Machine Readable Travel Documents Offering ICC Read-Only Access at 15-16*, 2004, http://www.icao.int/mrtd/download/documents/TR-PKI%20mrtds%20ICC%20read-only%20access%20v1_1.pdf. For more information about the history of the e-passport, see Am. Civil Liberties Union, *Naked Data: How the U.S. Ignored International Concerns and Pushed for Radio Chips in Passports Without Security* (2004), <http://www.aclu.org/privacy/spying/15780res20050426.html>.

sensitive information were the equivalent of “installing a solid steel front door to your house and then putting the key under the mat.”¹⁹

C. RFID-embedded Credit Cards Cracked

¶10 In October 2006, researchers at the University of Massachusetts Amherst demonstrated a technique for intercepting the information being transmitted by an RFID-embedded credit card; tens of millions of similar cards have been issued.²⁰ Prior to rolling out these new cards to consumers, companies like American Express and J.P. Morgan Chase claimed that the cards incorporated protections for sensitive information.²¹ However, researchers found that information such as the cardholder’s name and other data was being transmitted by the RFID tag without encryption and in plain text. With \$150 of readily-obtainable computer and radio components, the researchers developed a reader the size of a couple of paperback books and skimmed and stored the information from the new RFID-embedded credit card.

D. California Capitol Entry Cards Cracked

¶11 In August 2006, security researcher Jonathan Westhues showed the vulnerability of high security areas that rely on RFID-embedded card entry systems.²² In the shadow of workers installing the final stages of a \$2.5 million investment in concrete barricades, posts, and other security measures to secure the California State Capitol, Westhues read the RFID-embedded entry cards of two California state legislators. In a matter of seconds, the information from the RFID tag popped up on his laptop screen. He transmitted the information from his laptop and, with the high security door believing he was Assembly member Fran Pavley, he gained access to the California State Capitol.²³

E. Dutch E-passport Prototype Cracked

¶12 In February 2006, the prototype for the RFID Dutch e-passport was cracked on national television.²⁴ In less than two hours, the information transmitted between the chip and the reader was intercepted, stored, and then cracked. The crack allowed full access to all the information on the passport, including the digitized fingerprint, photograph, and other encrypted and plain text data. Like the British passport, the ease of cracking the protections was due in part to the fact that the “secret key” was not-so-secret—it was sequentially issued and constructed from information on the face of the passport, including its expiration date and passport number.²⁵

F. VeriChip Human-implantable RFID Cracked

¶13 In February 2006, the VeriChip, an RFID tag approved by the Federal Drug Administration (“FDA”) for implantation into humans, was cracked by Jonathan Westhues in less than two hours.²⁶

¹⁹ Adam Laurie is a computer expert and technical director of The Bunker Secure Hosting, a Kent-based computer security company.

²⁰ John Schwartz, *Researches See Privacy Pitfalls in No-Swipe Credit Cards*, N.Y. TIMES, Oct. 23, 2006, at C1.

²¹ *See id.* (“American Express has said its cards incorporate ‘128-bit encryption,’ and J. P. Morgan Chase has said that its cards, which it calls Blink, use ‘the highest level of encryption allowed by the U.S. government.’”).

²² ABC 7 News: *Cloning RFID Tags in Sacramento* (ABC television broadcast Aug. 2006), available at <http://www.youtube.com/watch?v=4jpRFgDPWVA>.

²³ *Capitol building to be ringed with barricades*, SILICON VALLEY/SAN JOSE BUSINESS JOURNAL, available at <http://www.bizjournals.com/sanjose/stories/2002/03/18/daily35.html>. In 2002, the Legislature voted to allocate funds for the Capitol building to be ringed with barricades. This work was completed in 2006.

²⁴ Thomas Ricker, *Dutch RFID e-passport cracked, US next?*, ENGADGET, Feb. 3, 2006, <http://www.engadget.com/2006/02/03/dutch-rfid-e-passport-cracked-us-next/>.

²⁵ The Dutch e-passport, also based on the ICAO standard, also failed to incorporate additional optional technological protections such as active authentication. For more information, see discussion *infra* Part III.B.

²⁶ Annalee Newitz, *The RFID Hacking Underground*, WIRED, May 16, 2006, http://www.wired.com/wired/archive/14.05/rfid_pr.html; Susan Kuchinskas, *The New Chip-erati*, INTERNETNEWS.COM, Feb. 6, 2006, <http://www.internetnews.com/security/article.php/3582971>.

While the VeriChip corporate website still claims that its tags are “safe,” “secure,” and “cannot be counterfeited,” Westhues was able to read and clone the chip in the arm of a *Wired News* reporter in mere hours with a reader the size of an MP3 player and an antenna about five inches long.²⁷ While RFID technology has “ever increasing processing speeds, wider reading ranges, and larger memory capacities,”²⁸ the VeriChip has not become harder to read and clone. Since first cracking the VeriChip, Westhues has shown that even smaller technology, costing as little as twenty dollars and requiring little skill to assemble, can be used to read and clone the chip.²⁹ There are currently over 4,000 VeriChip systems installed worldwide for use in the healthcare, security, and government sectors.³⁰ Once the VeriChip is read and cloned, the copy could be used for whatever purpose was intended for the initial chip, whether it be identifying a patient or accessing a secured location.

G. RFID Gas Cards and Car Keys Cracked

¶14 In 2005, researchers at Johns Hopkins University cracked the security protecting the RFID devices widely deployed in automatic Exxon Mobil gasoline purchasing passes and in automobile anti-theft devices.³¹ Using a home-brewed device costing a few hundred dollars, the researchers successfully cracked the encryption code on the Texas Instruments chips in thirty minutes. Once they had the code, they used a laptop and a simple RFID device to fill up with gas for free. The work at Johns Hopkins also revealed the security vulnerabilities of anti-theft car devices that use similar chips. Passive RFID tags are placed in keys that are authenticated by the steering column—if the RFID is not present, the car is not supposed to start. But these chips were also easily cracked. This research was a surprise to many car owners, but probably not to many car thieves. Police believe that car thieves often successfully steal expensive cars, such as two of soccer star David Beckham’s custom-designed anti-theft BMW’s, by using software to spoof the RFID system.³² The security researchers see the ease of cracking these RFID deployments as “a sign that the backers of the RFID industry are being short-sighted by trying to roll out more uses for RFID devices before their security and privacy issues are addressed.”³³

IV. IMPACT OF RFID ON CIVIL LIBERTIES AND CONSUMER PRIVACY

“RFID technology secures our privacy, prevents theft, and saves lives.”

—AeA Website, January 2, 2007³⁴

¶15 The truth is that there is widespread evidence and accompanying concern about the impact of RFID technology on privacy, financial security, and personal and public safety. These concerns are not limited to organizations that advocate for civil rights, such as the ACLU of Northern California, but are shared by government organizations such as the Government Accountability Office, by elected representatives, by independent researchers who specialize in RFID technology, and even by segments of the technology industry itself.³⁵

²⁷ The VeriChip corporate website claims that “unlike conventional forms of identification, the VeriChip™ cannot be . . . counterfeited. It is safe, secure . . .” VeriChip RFID Tags, <http://www.verichipcorp.com/content/company/fridtags> (last visited Oct. 8, 2007).

²⁸ See VeriChip RFID 101, <http://www.verichipcorp.com/content/company/rfid101> (last visited Oct. 8, 2007).

²⁹ For information on Jonathan Westhues’ work, see Westhues’ Home Page, <http://cq.cx/vchdiy.pl> (last visited Oct. 8, 2007).

³⁰ See VeriChip’s Company Page, <http://www.verichipcorp.com/company.html> (last visited Oct. 8, 2007).

³¹ Peter Weiss, *Outsmarting the Electronic Gatekeeper: Code Breakers Beat Security Scheme of Car Locks, Gas Pumps*, SCIENCE NEWS ONLINE, Feb. 5, 2005, <http://www.sciencenews.org/articles/20050205/fob8.asp>.

³² Robert Vamosi, *Gone in 60 Seconds—The High Tech Version*, CNET NEWS, May 8, 2006, http://news.com.com/2100-7349_3-6069287.html.

³³ Jack M. Germain, *RFID Technology Faced with Privacy Considerations*, E-COMMERCE TIMES, July 11, 2005, <http://www.ecommercetimes.com/story/44406.html>.

³⁴ Matthew Kazmierczak & Josh James, RFID: Security, Privacy, and Good Public Policy, http://www.aeanet.org/publications/idj_rfid_grad_overview.asp (last visited Oct. 8, 2007).

³⁵ Neville Pattinson, director of Technology & Government at Axalto Inc. of Austin, Texas, commented at the June 7, 2006

A. Tracking and Profiling: Concerns Expressed by Diverse Groups

¶16 **Tracking:** The use of RFID technology in identification documents threatens to drastically reduce privacy rights because of its potential to be used for anonymous and invisible tracking. Any information that is transmitted remotely from the RFID tag—whether that is a name, social security number, or other random number—permits tracking of the movements and activities of an individual. With tests revealing that RFID tags can actually be read at a distance of many feet, an individual’s ID may be read surreptitiously as he or she walks through a doorway or hallway, sits at the airport, stands at a political rally, or visits a doctor’s office or a gun show. RFID readers will also continue to get more powerful, with greater read ranges fitting into smaller devices, making them even more portable and easier to conceal.³⁶

¶17 **Profiling:** The use of RFID technology in identification documents also lays the groundwork for even more widespread profiling of individuals. Profiling functions to create a picture of a person’s private affairs or to attempt to predict future activities by aggregating a person’s movements or transactions over a period of time. The deployment of RFID technology in government identification documents and the existence of ubiquitous readers would enable the gathering of immense amounts of data. The aggregation of such data will enable the government, and potentially third parties who are also deploying RFID readers, to have intimate details of private lives, including personal information such as medical predispositions or personal health histories.

¶18 RFID-enabled profiling is already being deployed in the commercial sector. For example, amusement parks are already using RFID tags to determine what attractions are most popular.³⁷ At Legoland in Denmark, the park rents RFID bracelets to parents, marketing them as a tool for parents to find their children if they get lost. But, meanwhile, the parks also collect the data from the RFID tags to determine how families use the park, such as “gaug[ing] consumer interest in new rides, even new Lego building sets.”³⁸ Much more sophisticated systems that use mobile phones are now being deployed. The RFID reader phones are designed to read tags that people come into contact with that are embedded in retail stores or in the products being sold in those stores. When the phone reads the tags, the software running on the phones sends out information such as the stores that people visited. “Then the system infers people’s behaviors and deliver[s] information based on the inference results.”³⁹

1. Government Accountability Office (GAO)

¶19 Concerns about how RFID technology could be used for inappropriate tracking and profiling were brought to the attention of Congress by the GAO in May 2005 in its report: *Information Security—Radio Frequency Identification Technology in the Federal Government*.⁴⁰ The GAO found that “the use of tags and databases raises important security considerations related to the confidentiality, integrity, and availability of the data on the tags, in the databases, and in how this information is being protected. Key privacy concerns include tracking an individual’s movements and profiling an individual’s habits, among others.”⁴¹

DHS Data Privacy and Integrity Advisory Committee that “[i]t’s inappropriate to use RFID technology for tracking and authenticating identities of people.” He further noted, “[y]ou can think of RFID as an insecure barcode with an antenna.” See Kim Cameron, *Homeland Security Privacy Office Slams RFID Technology*, KIM CAMERON’S IDENTITY WEBLOG, May 19, 2006, <http://www.identityblog.com/?p=451>.

³⁶ Online tutorials exist for counterfeiting RFID cards and RFID readers the size of cell phones can be purchased online for just a few hundred dollars. See Westhues’ Home Page, <http://cq.cx/prox.pl> (last visited Oct. 8, 2007) (online tutorial). A quick Internet search for RFID card readers will reveal many readers priced at just a few hundred dollars that attach to your mobile device.

³⁷ Kelly Shermach, *Legoland RFID Tracks Lost Kids, Collects Data*, CRMBUYER, Oct. 28, 2004, <http://www.crmbuyer.com/story/Legoland-RFID-Tracks-Lost-Kids-Collects-Data-37694.html>; see also Justin Matlick, *Technology (A Special Report): Consumer Technology*, WALL ST. J., Apr. 25, 2006, at R11.

³⁸ See Shermach, *supra* note 37.

³⁹ RFID in Japan, Sept. 11, 2006, <http://ubiks.net/local/blog/jmt/archives3/005739.html>.

⁴⁰ U.S. GOV’T ACCOUNTABILITY OFFICE, *supra* note 8.

⁴¹ See *id.*

¶20 The GAO continued by stating that “[a]mong the key privacy issues are notifying individuals of the use or existence of the technology; tracking an individual’s movements; profiling an individual’s habits, tastes, or predilections; and allowing for secondary uses of information.”⁴² The GAO expanded on its concerns with tracking and profiling. It cautioned that:

[t]he widespread adoption of the technology can contribute to the increased occurrence of these privacy issues . . . tags can be read by any compatible reader. If readers and tags become ubiquitous, tagged items carried by an individual can be scanned unbeknownst to that individual. Further, the increased presence of readers can provide more opportunities for data to be collected and aggregated.⁴³

2. Department of Homeland Security Data Privacy and Integrity Advisory Committee

¶21 Similar concerns about both tracking and profiling were also detailed to the Department of Homeland Security in 2006 by its Data Privacy and Integrity Advisory Committee (“Privacy Advisory Committee”).⁴⁴ In its Final Report released in December 2006, the Committee warned of several concerns with the use of RFID in identification documents. It wrote that RFID-embedded identification documents might enable unauthorized access to information through skimming and eavesdropping, that information transmitted might be reused or leveraged for a second purpose without the knowledge or consent of individuals, and that such RFID-enabled systems had the potential to allow “widespread surveillance of individuals . . . without their knowledge or consent.”⁴⁵ In its Draft Report, the Committee found that RFID “appears to offer little benefit when compared to the consequences it brings for privacy and data integrity,” and recommended that “RFID be disfavored for identifying and tracking human beings.”⁴⁶ In its Final Report, released in December, 2006, the Committee set forth a host of criteria for agencies to consider when deciding whether to use RFID technology in identification documents, including whether another type of technology could accomplish the goals with fewer privacy and security risks.⁴⁷

3. Institute of Electrical and Electronics Engineers (IEEE)

¶22 The Institute of Electrical and Electronics Engineers, a nonprofit group representing more than 220,000 U.S. electrical, electronics, computer, and software engineers, has also expressed serious worries about the privacy and tracking issues associated with the use of RFID in identification documents. In its position paper adopted by the Board of Directors in 2006, the group stated that “RFID systems present a unique technical and policy challenge because they allow data to be collected inconspicuously, remotely, and by unknown, unauthorized, or unintended entities.”⁴⁸ It advised that “[t]he security provisions for data acquired using RFID technology must adequately address the fact that data can be collected at a distance, inconspicuously and even unintentionally.”⁴⁹ The IEEE was also very concerned about information being used for secondary purposes unrelated

⁴² *Id.* at 3.

⁴³ *Id.* at 22.

⁴⁴ The Privacy Advisory Committee was created to advise the Secretary of the Department of Homeland Security and the DHS Chief Privacy Officer on programmatic, policy, operational, administrative, and technological issues relevant to DHS that affect individual privacy, data integrity, data interoperability and other privacy related issues. For more information, see HOMELAND SECURITY, PRIVACY OFFICE—DHS DATA PRIVACY AND INTEGRITY ADVISORY COMMITTEE (Aug. 13, 2007), available at http://www.dhs.gov/xinfo/share/committees/editorial_0512.shtm.

⁴⁵ DEPARTMENT OF HOMELAND SECURITY, THE USE OF RFID FOR HUMAN IDENTITY VERIFICATION, Report No. 2006-02 (2006), available at http://www.dhs.gov/xlibrary/assets/privacy/privacy_advcom_12-2006_rpt_RFID.pdf.

⁴⁶ THE USE OF RFID FOR HUMAN IDENTIFICATION, DHS (DRAFT) 7, available at http://www.dhs.gov/xlibrary/assets/privacy/privacy_advcom_rpt_rfid_draft.pdf.

⁴⁷ DEPARTMENT OF HOMELAND SECURITY, *supra* note 45.

⁴⁸ “This statement was developed by the Committee on Communications and Information Policy of the IEEE-United States of America (IEEE-USA) and represents the considered judgment of a group of U.S. IEEE members with expertise in the subject field. IEEE-USA is an organizational unit of The Institute of Electrical and Electronics Engineers, Inc., created in 1973 to advance the public good and promote the careers and public policy interests of the more than 220,000 electrical, electronics, computer and software engineers who are U.S. members of the IEEE. The positions taken by IEEE-USA do not necessarily reflect the views of IEEE or its other organizational units.” Developing National Policies, *supra* note 2.

⁴⁹ *Id.*

to the original reason for carrying or using the RFID-embedded card, without the knowledge of the cardholder: “[b]ecause data in an RFID network has little human intervention and is acquired immediately during a transaction and can even be acquired following a transaction, the data aggregation and use for purposes other than those intended are possibilities that must also be addressed.”⁵⁰

4. Industry Representatives

¶23 Industry representatives have also formally expressed worries that some forms of RFID technology significantly threaten privacy. In its letter to the State Department, the Smart Card Alliance, a major “smart chip” industry group,⁵¹ explained that EPC 2 Global tags, a basic form of RFID technology that lacks additional multilayered protections, “was designed to track packages and products” and “is not the appropriate technology to use for securing human identification systems.”⁵² The Smart Card Alliance confirmed that RFID tags such as this “release their identifiers . . . to any compatible reader, with no ability to authorize that the reader is allowed to access the information prior to releasing the data.”⁵³ The RFID technology being considered by the federal government for use in the passport card “does not support the necessary security safeguards to . . . prevent the citizen’s unique reference number from being tracked when it is outside of its protective sleeve.”⁵⁴ The Smart Card Alliance concluded by stating that “while these vulnerabilities may not be critical in a supply chain application because the information contained on the tags is not sensitive, they are serious issues for any human identification application.”⁵⁵

¶24 The AeA and leading technology companies have also echoed the concerns that core RFID technology does not adequately protect privacy. In a 2006 letter to the Department of State and Department of Homeland Security regarding what type of machine-readable technology should be deployed in the new Western Hemisphere Travel Initiative (“WHTI”) card, the trade organization and companies explained that basic RFID designed for identifying pallets of goods and allowing rapid inventory tracking is “inappropriate for personal identification applications.”⁵⁶ Such RFID technology has a very long read range, on the “order of 30 feet, or more,” and would “perversely maximize the possibility . . . of an illicit actor ‘tracking’ a person at very long ranges.”⁵⁷ The information on the tag could also be “surreptitiously skim[med].”⁵⁸ The letter urged the government agencies to reconsider whether to use basic RFID technology because its use “would potentially threaten individual U.S. citizen privacy.”⁵⁹

5. Elected Officials

¶25 Elected officials are also becoming increasingly alarmed about the implications of RFID technology used in identification documents. Senator Hillary Clinton (D-NY) submitted a letter to

⁵⁰ *Id.*

⁵¹ The Smart Card Alliance is a membership organization that “includes over 150 U.S.-based and international organizations covering the full spectrum [of] industry suppliers, integrators, and end user groups.” Smart Card Alliance Activities: Overview, <http://www.smartcardalliance.org/pages/activities> (last visited Nov. 11, 2007).

⁵² Smart Card Alliance, Comments on the Smart Card Alliance to the Department of State Federal Register Notice, Nov. 3, 2006, at 3, http://www.smartcardalliance.org/resources/pdf/Smart_Card_Alliance_Response_Passport_Card_Final.pdf.

⁵³ Smart Card Alliance Identity Council, Contactless Smart Cards vs. EPC Gen 2 RFID Tags: Frequently Asked Questions, July 2006, at 5, http://www.smartcardalliance.org/resources/pdf/EPC_Gen_2_FAQ_FINAL.pdf.

⁵⁴ Press Release, Proposed Passport Card with RFID Technology Bad News for Privacy and Security, Says Smart Card Alliance, (Oct. 19, 2006), <http://www.marketwire.com/mw/release.do?id=708412>.

⁵⁵ Smart Card Alliance Identity Council, *supra* note 53, at 5.

⁵⁶ This January 30, 2006 letter was signed by AeA, Anteon International Corporation, Axalto Inc., Gemplus Corporation, Giesecke & Devrient Cardtech, Inc, Infineon Technologies, Oberthur Card Systems of American, Philips Electronics North America, and Texas Instruments, Inc. Letter from AeA to Department of State and Department of Homeland Security, RE: Privacy and Security Concerns with the use of EPCglobal UHF Generation 2 technology in the Western Hemisphere Travel Initiative Card Program, Jan. 30, 2006, http://www.aeanet.org/governmentaffairs/AeA_Letter_Jan_30_2006.asp.

⁵⁷ *Id.*

⁵⁸ *Id.*

⁵⁹ *Id.*

the State Department expressing her distress that the administration has not fully considered the data security and privacy concerns of a proposed border-crossing identification card that would contain RFID technology.⁶⁰ Senator John Sununu (R-NH) and Senator Daniel Akaka (D-HI) have also proposed legislation to address the possible technological implications of potential widespread use of RFID technology in ID documents like driver's licenses, and the security risks associated with databases that might be built as a result.⁶¹ State representatives around the country have introduced more than fifty bills in twenty-seven states addressing privacy and security implications of RFID technology use by the government and commercial sectors.⁶²

B. Insecure RFID Technology Interferes with Constitutional Rights

¶26 Groups from across the sectors are right to express alarm about the use of insecure RFID technology in government identification documents. Its use will have widespread impact on privacy and free speech rights. Such rights are not aspirational, but are guaranteed by both the United States Constitution and further augmented by many state constitutions.

1. Insecure RFID Impacts Privacy Rights

¶27 Privacy rights are guaranteed by the Fourth Amendment to the United States Constitution and many state constitutional provisions.⁶³ The Fourth Amendment promises all Americans a zone of control around their bodies and possessions that the government cannot enter without reasonable cause. This zone of control extends far beyond the front door of a home—it also protects places or things that a person “seeks to preserve as private, even in an area accessible to the public.”⁶⁴ The use of insecure RFID technology in government identification documents interferes with Fourth Amendment rights by facilitating unreasonable searches.

2. Insecure RFID in Government IDs Facilitates Unreasonable Search

¶28 The use of insecure RFID in government identification documents facilitates unreasonable searches. A search violates the Fourth Amendment if the government violates a subjective expectation of privacy that society recognizes as reasonable.⁶⁵ The inquiry involves two discrete questions: (1) has the individual, by his or her conduct, “exhibited an actual (subjective) expectation of privacy” by seeking to preserve something as private; and (2) whether the individual’s subjective expectation of privacy is one that “society is prepared to recognize as ‘reasonable’” or justifiable under the circumstances.⁶⁶

¶29 Individuals take actions to preserve the privacy of the personal information on government identification documents, and their expectation of privacy for the information on these documents is one that society has long recognized as reasonable. Individuals go to great lengths to preserve the privacy of the personal information on their government identification documents, guarding them

⁶⁰ Alice Lipowicz, *Clinton: PASS Card Initiative Needs ‘Rigorous’ Review*, GOVERNMENT COMPUTER NEWS, Dec. 19, 2006, http://www.gcn.com/online/vol1_no1/42815-1.html.

⁶¹ Renee Boucher Ferguson, *Senators Question Use of RFID in E-Passports, National ID Cards*, EWEK, Dec. 15, 2006, <http://www.eweek.com/article2/0,1759,2073670,00.asp>.

⁶² Am. Legislative Exch. Council, *RFID State Legislative Activity*, Oct. 2006, <http://downloads.heartland.org/20144.pdf>.

⁶³ “The right of the people to be secure in their persons, houses, papers, and effects, against unreasonable searches and seizures, shall not be violated, and no Warrants shall issue, but upon probable cause, supported by Oath or affirmation, and particularly describing the place to be searched, and the persons or things to be seized.” U.S. CONST. amend. IV. The states of Alaska, Arizona, California, Florida, Hawaii, Illinois, Louisiana, Montana, South Carolina, and Washington have explicit constitutional privacy provisions. National Conference of State Legislatures, *Privacy Protections in State Constitutions*, <http://www.ncsl.org/programs/lis/privacy/stateconstpriv03.htm> (last visited Nov. 11, 2007). The District of Columbia also includes an explicit privacy provision in its code. D.C. CODE, § 1-4 (2001). The California privacy provision will be discussed later in more depth.

⁶⁴ *Katz v. United States*, 389 U.S. 347, 351 (1967) (reversing *Olmstead v. United States*, 277 U.S. 438 (1928)) (holding that a wiretap of a public telephone violated the Fourth Amendment).

⁶⁵ *Kyllo v. United States*, 533 U.S. 27, 33 (2001).

⁶⁶ *Katz*, 389 U.S. at 361.

safely away from view in wallets and purses.⁶⁷ This information, hidden away, cannot be read and recorded by law enforcement with mere observation. Individuals must either be stopped and forced to produce their identification documents, or technology must be utilized to penetrate an individual's pocket or purse to read this information. Individuals have no reason to think that the information stored on documents away from public view could, or should, be accessed from a distance without their knowledge or consent.

¶30 An individual's expectation of privacy over the information on government identification documents is also reasonable and supported both by state law and Supreme Court jurisprudence. Many states have passed statutes which provide explicit authority to law enforcement to require individuals to display their driver's licenses for identification purposes.⁶⁸ However, initial stops of individuals, which then lead to requests by law enforcement to display identification, must still be based on reasonable suspicion.⁶⁹ Thus, the default position is that individuals, absent reasonable suspicion by law enforcement, have control over their personal information and the disclosure of their identities. Other states, such as California, provide even more extensive protection to individuals over the personal information on their identification documents. California law prohibits a business from retaining or using personal information from a driver's license for any other purpose than to satisfy a legal requirement.⁷⁰ A liquor merchant can ask to see an individual's license to verify date of birth in order to satisfy the legal requirement to check drinking age, but cannot retain or use any of the other information on a license.

¶31 The Supreme Court has long found Fourth Amendment protection against searches that cannot be conducted with mere observation, but require physical or technological intrusion. In *Bond v. United States*, the Court held that feeling soft luggage was a search, stating that “[p]hysically invasive inspection is simply more intrusive than purely visual inspection.”⁷¹ In *Kyllo v. United States*, the Supreme Court found that the use of thermal imaging technology to determine whether illegal activities were occurring inside a home, —information that would otherwise require physical intrusion into the home in order to discern—was also a search prohibited by the Fourth Amendment. The Court found that “where . . . the Government uses a device that is not in general public use, to explore details . . . that would previously have been unknowable without physical intrusion, the surveillance is a search.”⁷² While the home has always been afforded the highest caliber of Fourth Amendment protection, RFID readers, like thermal imagers, use a technology to invade a core area of personal space. The privacy implications of RFID technology in identification documents should be considered equally because the technology enables the remote and surreptitious reading of information safeguarded in spaces away from public view, creates the potential for identity and location information to be recorded for perpetuity, facilitates law enforcement actions that are tantamount to unreasonable stops, and enables unreasonable search.

⁶⁷ The Supreme Court has held in some cases that there is no Fourth Amendment protection over information exposed to the public. See *United States v. Knotts*, 460 U.S. 276, 281 (1983) (tracking a car's movements with an electronic beeper did not violate the Fourth Amendment because a “person traveling in an automobile on public thoroughfares has no reasonable expectation of privacy in his movements from one place to another”). See also *Dow Chemical Co. v. United States*, 476 U.S. 227 (1986) (holding that aerial photography of chemical company's industrial complex was not a search for Fourth Amendment purposes). However, in the circumstances surrounding RFID technology, law enforcement obtains access to identity information that is not exposed to the public and would not otherwise be accessible through naked-eye surveillance. Thus, RFID should be distinguished and found to implicate the Fourth Amendment.

⁶⁸ See VA. CODE ANN. § 46.2-104 (2007); WASH. REV. CODE ANN. § 46.20.037 (LexisNexis 2007); IDAHO CODE ANN. § 49-316 (2007).

⁶⁹ *Hübel v. Sixth Jud. Dist. Ct. of Nev.*, 542 U.S. 177, 184-185 (2004) (interpreting stop and identify statute and finding that Fourth Amendment was not violated by requiring individuals to reveal identity to police officer in the course of reasonable stop under *Terry v. Ohio*, 392 U.S. 1 (1968) (holding that police may only stop individuals on the public streets and conduct a limited frisk search if they have a particularized, objective, and reasonable basis for believing that criminal activity may be afoot or that a given suspect may be armed and dangerous).

⁷⁰ CAL. CIV. CODE § 1798.90.1 (Deering 2007).

⁷¹ *Bond v. United States*, 529 U.S. 334, 337 (2000).

⁷² *Kyllo*, 533 U.S. at 40.

3. *Insecure RFID Implicates State Constitutional Protections*

¶32 In addition to Fourth Amendment concerns, the privacy issues associated with the use of insecure RFID technology in identification documents may also implicate state constitutional protections. For example, the surreptitious monitoring and recording of identity and location information that is facilitated by insecure RFID in identification documents is exactly the type of “modern threat” that was the focus of the California Privacy Amendment.⁷³ Overwhelmingly approved by California voters in 1972, the Privacy Initiative was designed specifically to guard against the expansion of government surveillance and data collection. The ballot argument in favor of the proposition cited “the proliferation of government snooping and data collecting [that] is threatening to destroy our traditional freedoms.”⁷⁴ In *White v. Davis*, the first California Supreme Court to interpret the privacy amendment noted:

[T]he moving force behind the new constitutional provision was a more focused privacy concern, relating to the accelerating encroachment on personal freedom and security caused by increased surveillance and data collection activity in contemporary society. The new provision’s primary purpose is to afford individuals some measure of protection against this most modern threat to personal privacy.⁷⁵

¶33 State constitutional protections, like those in California and other states, should also be found to safeguard individuals against unreasonable incursions on their privacy due to insecure RFID in identification documents.

4. *Insecure RFID Technology Impacts Rights to Free Speech*

¶34 The use of insecure RFID technology in identification documents not only impacts our fundamental rights to privacy afforded both by the U.S. Constitution and some state constitutions, but also chills our ability to exercise our rights to free expression by preventing people from remaining anonymous. Forcing people to carry a government ID with insecure RFID technology is tantamount to requiring people to potentially identify themselves whenever they walk, speak, or meet in public. With insecure RFID in a document that you need to carry on a daily basis, it would be practically impossible to be in a public place without wondering whether the government was monitoring and recording who you were, where you were, and what you were doing. The loss of privacy and anonymity leads to a reduced willingness or opportunity to engage in unfettered speech and uneasiness about how one’s activities might be perceived by others. “No matter how innocent one’s intentions and actions at any given moment . . . persons would think more carefully before they did things that would become part of the record.”⁷⁶ Individuals might stop themselves from participating in a political protest or attending a gun show if there was a possibility that their identities and locations were being monitored surreptitiously and records were maintained about their activities. From political speech to daily activities, once individuals think they could be “observed and recorded, their habits change; they change.”⁷⁷

¶35 Time and time again, the Supreme Court has prohibited government activities that interfere with the proper exercise of free speech. Laws requiring people to identify themselves when expressing themselves in public are unconstitutional; the same is true for laws requiring identification of a person’s association with others or with organizations. Individuals have a right to protest, distribute leaflets, and circulate petitions anonymously,⁷⁸ and it is improper to force disclosure of membership

⁷³ The election brochure provides insight into the legislative history of the amendment. *See White v. Davis*, 13 Cal. 3d 757, 773-775 (1975).

⁷⁴ *Id.* at 774.

⁷⁵ *Id.*

⁷⁶ Richard Wasserstrom, *Privacy: Some Arguments and Assumptions*, PHILOSOPHICAL DIMENSIONS OF PRIVACY 325-26 (Ferdinand David Schoeman, ed., Cambridge Univ. Press 1984), cited in Christopher Slobogin, *Public Privacy: Camera Surveillance of Public Places and the Right to Anonymity*, 72 Miss. L.J. 213, 243 (2002).

⁷⁷ Nicholas C. Burbules, *Privacy, Surveillance, and Classroom Communication on the Internet*, ACCESS (1997), available at <http://faculty.ed.uiuc.edu/burbules/papers/privacy.html> (last visited Mar. 23, 2007), cited in Slobogin, *supra* note 76, at 244.

⁷⁸ *Buckley v. Am. Constitution Law Found.*, 525 U.S. 182 (1999) (striking down Colorado’s requirement that petition

lists.⁷⁹ Furthermore, courts have ruled that surveillance that targets individuals, intimidates them, or discourages attendance at an organizational activity or membership in an organization is an improper infringement on free speech and the right of association.⁸⁰ As U.S. Supreme Court Justice John Paul Stevens commented in *McIntyre v. Ohio Elections Commission*, in which the Court found it unconstitutional to prohibit the distribution of anonymous campaign literature, “[t]he decision in favor of anonymity [is] motivated by fear of economic or official retaliation, by concern about social ostracism, or merely by a desire to preserve as much of one’s privacy as possible . . . [it] is an aspect of freedom of speech protected by the First Amendment.”⁸¹ The use of insecure RFID in identification documents is inappropriate because of its chilling effect on the exercise of free speech.

¶36 **Liberty and Human Dignity:** In addition to privacy and free speech considerations, RFID technology also represents a real threat to the dignity of individuals in our society and reasonable expectations about the inalienable freedoms of individuals. Human beings should not be tagged and tracked like a product or a piece of cattle. By virtue of being human, we have inalienable rights to liberty—rights that are further codified for Americans in our founding documents and in the United Nations Declaration of Human Rights.⁸²

¶37 As the editors of *Scientific American* wrote in response to learning about the use of RFID tags in student badges in Sutter, California, “tagging junior high school kids becomes a form of indoctrination into an emerging surveillance society that young minds should be learning to question . . . Widespread adoption of human-tracking devices should never be embraced without serious and prolonged discussion at all levels of society.”⁸³

¶38 **Personal Safety:** The use of RFID technology also has implications for both personal and public safety. If information on identification documents can be skimmed or eavesdropped, a bad actor may use this information for improper purposes. Many people have important interests in keeping information like their names and addresses private, from vulnerable populations like women, children, and crime victims to people with public positions such as judges and doctors who might not want their personal information accessed without their knowledge. Even if the information on an RFID tag is limited to a unique identifier number, a bad actor may gain more information about an individual by using that unique identifier to access a database, by video camera, or by close-range recognition. Subsequent sightings of that identifier number, or stored records of when that identifier number was sighted at a particular place in time, can then be linked to the individual. It is important for individuals to be able to maintain control over the disclosure of their personal information, and the use of RFID technology in identification documents threatens this ability.

¶39 **Cloning and Spoofing:** The use of RFID technology in identification documents also presents real concerns for public safety. Basic RFID technology enables the reading of information on the chips. Once someone has read this information, they can use it to access unauthorized areas and resources either by spoofing the card and sending out the radio signal with the information from a

solicitors wear an identification badge because it “discourages participation in the petition circulation process by forcing name identification without sufficient cause”); *McIntyre v. Ohio Elections Comm’n*, 514 U.S. 334 (1995) (striking down an Ohio law prohibiting the distribution of anonymous campaign literature and taking note of “a respected tradition of anonymity in the advocacy of a political cause”); *Lamont v. Postmaster General*, 381 U.S. 301 (1965) (striking down government measure that required individuals to notify the post office of interest in certain political materials before receiving them in the mail); *Talley v. California*, 362 U.S. 60 (1960) (striking down a ban on anonymous handbills, noting that “[p]ersecuted groups and sects from time to time throughout history have been able to criticize oppressive practices and laws . . . anonymously”).

⁷⁹ *NAACP v. Alabama*, 357 U.S. 449 (1958) (forbidding the state of Alabama from compelling the NAACP to disclose its membership lists).

⁸⁰ *See also* *Presbyterian Church (U.S.A.) v. United States*, 870 F.2d 518 (9th Cir. 1989) (church suffered harm of diminished membership as a result of surveillance); *Olagues v. Russoniello*, 797 F.2d 1511 (9th Cir. 1986) (plaintiffs were targets of surveillance).

⁸¹ *McIntyre*, 514 U.S. at 341-42.

⁸² Article 13 of the UN Declaration of Human Rights: “Everyone has the right to freedom of movement.” Universal Declaration of Human Rights (1948), available at <http://www.un.org/Overview/rights.html>.

⁸³ Editorial, *Human Inventory Control*, *SCIENTIFIC AMERICAN* (May 2005), available at <http://www.sciam.com/article.cfm?articleID=00093B44-71DB-1264-B1DB83414B7F0000&sc=I100322>.

laptop, as was done by Jonathan Westhues at the Sacramento Capitol, or cloning the card by taking the information and encoding it on another chip in a new card.

¶40 According to industry representatives themselves, basic RFID technology does not have the necessary technological protections to “eliminate the risk of terrorists, criminals, or illegal aliens who have a passing resemblance to legitimate cardholders spoofing or counterfeiting” cards.⁸⁴ Basic RFID technology simply “does not support the necessary security safeguards to allow border officials to verify that the passport card is authentic.”⁸⁵ According to the Smart Card Alliance, these vulnerabilities lead to the possibility of both eavesdropping on the transmissions and tampering with the actual chip to spoof the transmission or clone the card. The data that is read could be easily written to a blank tag, creating a duplicate tag. In its letter to the State Department and DHS, discussed *supra*, the AeA and leading technology companies also explained how RFID is “highly susceptible to forgery” and how “very easily” this can be done.⁸⁶

A potential illicit hacker could *very easily* read (again, from a distance) the unique ID contained . . . and *easily* create a duplicate. The scenario can be imagined where a potential terrorist surreptitiously skims the EPC number information . . . and then *easily* creates a duplicate card which could then be used All the potential terrorist need do is be sure that the holder of the fake card resembles the holder of the true WHTI card in order to pass a cursory visual inspection.⁸⁷

¶41 The technology industry itself has admitted that rather than keeping us safer, using a technology that has been shown to be extremely vulnerable to spoofing and cloning and that allows people to move quickly through security checkpoints with only a cursory visual inspection “would potentially undermine critical homeland security border control programs and effectiveness.”⁸⁸ Succinctly stated by Marc-Anthony Signorino, Director and Counsel for Technology Policy, AeA, “[i]f it doesn’t keep the bad guys out, if it’s easily spoofed, then what good is it?”⁸⁹

¶42 **Financial Security:** The use of RFID technology in identification documents also threatens to further increase incidents of identity theft and reduce the financial security of Americans. As was shown with the recent crack of RFID credit cards, basic RFID technology transmits information that can be picked up by anyone with a compatible reader. If sensitive personal information, such as a person’s name, social security number, or account number, is encoded on an RFID chip and not adequately protected with technological features that can resist compromise, the information can be read and used for improper purposes.

¶43 Identity theft is already a significant and growing problem in the United States. In 2005-2006, 8.9 million people were victims of identity theft. With average losses of more than \$6000 dollars, total losses of more than \$56 billion dollars, and a cost of 40 hours of time per person to make claims and resolve losses, identity theft already impacts a significant segment of the American population.⁹⁰ So, what advice did the largest study on identity theft provide to consumers to try to stem the rise of

⁸⁴ “Unlike a solution based on EPC Gen 2 technology, the contactless smart card-based solution supports features that can be used to verify the authenticity of the PASS card and eliminate the risk of terrorists, criminals, or illegal aliens who have a passing resemblance to legitimate cardholders spoofing or counterfeiting PASS cards to enter the United States undetected.” Western Hemisphere Travel Initiative PASS Card: Recommendations for Using Secure Contactless Technology vs. RFID, http://www.smartcardalliance.org/alliance_activities/whti.cfm (last visited Jan. 8, 2007).

⁸⁵ Proposed PASSport card with RFID technology bad news for privacy and security, says Smart Card Alliance, *supra* note 54.

⁸⁶ Letter from AeA to Frank E. Moss, Deputy Ass’t Sec’y, Passport Services, and Elaine Dezenski, Acting Ass’t Sec’y, Border and Transp Sec Policy (Jan. 30, 2006), *available at* http://www.aeanet.org/governmentaffairs/AeA_Letter_Jan_30_2006.asp.

⁸⁷ *Id.* (emphasis added).

⁸⁸ *Id.*

⁸⁹ Michael Arnone, *Beaming across the Border*, FEDERAL COMPUTER WEEK, Apr. 24, 2006, <http://www.fcw.com/article94156-04-24-06-Print>.

⁹⁰ The 2006 Identity Fraud Survey Report—released by the Council of Better Business Bureaus and Javelin Strategy & Research—was reported to be the largest study ever on identity theft. It found that between 2005-2006, 8.9 million people were victims of identity theft, at an average rate of 6383, total of \$56.6 billion.

Press Release, New Research Shows Identity Fraud Growth Is Contained and More Control Than They Think (Jan. 31, 2006), *available at* <http://www.bbbonline.org/IDtheft/safetyQuiz.asp> (last visited January 8, 2007).

identity theft? One of its “top tips” was to “keep all sensitive documents, checkbooks and credit cards securely locked away at home and at work.” A second tip was to “not release social security or account numbers in response to e-mail, phone or in-person requests.”⁹¹ If personal information is encoded on RFID chips, it will be increasingly difficult to maintain control over this information. RFID industry consultants warn that, “[g]iven that RFID tags are made to broadcast information, the possibility of data theft by easily concealable RFID scanners is very real. . . . These security problems are simply inherent in the technology.”⁹² Locking up your cards is not going to help if the information encoded on an RFID tag can be read from distance. The study also said that while ID theft is currently a problem, many people can often determine how their information became vulnerable.⁹³ This is because a majority of identity theft occurs through lost or stolen wallets, credit cards, and check books and many people can determine when and how their information was accessed by another individual.⁹⁴ Since RFID technology does not alert an individual to when it has been read or by what reader, it will likely become harder to determine when information has become vulnerable and be able to track the source of the identity theft.⁹⁵

V. IMPACT OF SURVEILLANCE INFRASTRUCTURE

¶44 The privacy and security concerns associated with RFID technology itself are magnified by the interplay of this technology with other surveillance infrastructure that is being developed and deployed by the government and being marketed by the private sector. The current debate over RFID technology takes place within the larger context of an extraordinary expansion in the number and pervasiveness of technologies that pinpoint an individual’s identity and location—Global Positioning Systems (“GPS”), cell-site location tracking, and public video-surveillance technologies—as well as the move to create greater federal identification systems and integrated databases through programs such as Real ID (which will create a National ID and a fifty-state interlinked database) the new e-passports, the Western Hemisphere Travel Initiative, and travel databases such as the Automated Tracking System (“ATS”).⁹⁶ By accumulating and aggregating countless individual points of data, these technologies, identification systems, and databases threaten to allow the government—and potentially others—to invade the privacy of individuals at an unprecedented scale.

¶45 **RFID and Government ID Cards:** Even after all the evidence and reports between 2004 and 2006 about the vulnerabilities of RFID technology, including those by the GAO and the DHS Privacy Integrity Committee, and concerns voiced even by portions of the RFID industry about the privacy and security of the technology, the government is still moving forward with plans to embed RFID technology in a range of government identification documents. Fortunately, the work of privacy and civil rights organizations, technologists, and legislators across the country seems to have stopped, or at least stalled, the plan to use RFID in all driver’s licenses pursuant to the Real ID Act. The Department of Homeland Security’s draft regulations for Real ID recommended selection of a 2-D barcode that is scanned optically as the common machine-readable technology to replace the

⁹¹ *Id.*

⁹² Paul Faber, *RFID Strategy—RFID Privacy And Security Issues: A look at the evolving state of tag security*, INDUSTRY WEEK, Jan. 9, 2007, available at <http://www.industryweek.com/ReadArticle.aspx?ArticleID=13371&SectionID=4>.

⁹³ Forty-seven percent of victims could identify the source of the data compromise. Thirty-six percent of victims could identify the person who misused their information. New Research Shows Identity Fraud Growth Is Contained and More Control Than They Think, *supra* note 90.

⁹⁴ In sixty-three percent of fraud cases, the point of compromise was either theft by close associates of the consumer (friends, family, neighbors, etc.), lost or stolen wallets, cards and checkbooks, breached home computers or stolen mail or trash. Trash as a source of data compromise is now less than one percent. *See id.*

⁹⁵ *Id.*

⁹⁶ For more information about the Real ID Act, see Real Nightmare, <http://www.realnighmare.org> (last visited January 8, 2007). For more information about WHIT, see Press Release, ACLU and Allies Oppose Western Hemisphere Travel Initiative, Say Plan Undermines Privacy, Provides Little Security (Sept. 7, 2006), available at <http://www.aclu.org/safefree/general/26681prs20060907.html>. For more information about ATS, see Press Release, Government Secretly Tracks Millions of Americans, ACLU (Dec. 1, 2006), available at http://www.aclunc.org/news/press_releases/government_secretly_tracks_millions_of_americans.shtml.

magnetic strip that is used on many licenses today.⁹⁷ The draft regulations stated that “[t]he integrated contactless chip was not deemed an appropriate technology for this particular document, as there is not an identifiable need for driver’s licenses and identification cards to be routinely read at a distance.”⁹⁸ However, RFID passports continue to roll out and other RFID travel documents are in the pipeline.⁹⁹

A. RFID Passports

¶46 Some Americans have already started to receive new RFID-embedded passports and millions more may be forced to carry them in the years to come.¹⁰⁰ The federal government’s original plan was to embed all new passports with an RFID chip that had no protections. All the information currently printed on the face of United States passports, such as names and passport numbers, would be embedded in the chip with no encryption or other privacy or security protections.¹⁰¹ The United States government tried to quietly dismiss the concerns of other nations and the ACLU about the privacy and security of the new RFID-embedded passports, claiming that the technology was safe and could only be read from a few centimeters away. It only relented when Barry Steinhart, the Director of the Technology Liberty Project at the national ACLU, demonstrated at a large conference, in the presence of a State Department official, just how easily data on an RFID tag could be stolen from a distance.¹⁰² Later, the State Department finally agreed to revise its design to include some privacy and security protections. However, the ACLU and computer security experts have told the State Department that the additional protections are still not adequate.¹⁰³ As predicted, e-passports issued by other countries under the same international e-passport standards have already been compromised, demonstrating that the passports can be cloned and the personal information of millions of Americans will potentially be compromised if they are forced to continue to use them.

B. Western Hemisphere Travel Initiative

¶47 The federal government is also in the process of creating a new RFID-embedded travel document, the People Access Security Service (“PASS”) card.¹⁰⁴ This new document is being

⁹⁷ Department of Homeland Security, Minimum Standards for Driver’s Licenses and Identification Cards Acceptable by Federal Agencies for Official Purposes 30-1 (Feb. 28, 2007) 76, *available at* http://www.aclu.org/images/general/asset_upload_file993_28735.pdf.

⁹⁸ *Id.*

⁹⁹ Real ID’s impact on privacy is still overwhelming. The Real ID Act, passed by Congress as a little-known attachment to the Iraq and Tsunami Appropriations Bill, seeks to create a national ID card and national database of information on practically everyone over the age of sixteen. All national IDs will have both personal information listed on the face of the card and in a uniform machine-readable format. The machine-readable format, even if it is a 2-D barcode, will make it very efficient for private businesses to make use of the card’s infrastructure to create a parallel, private database, one that will be outside the reach of the Privacy Act and contain much more information than government databases. The ACLU has been firm in its opposition to implementation of the Real ID Act. Legislation is moving through the federal government and in more than twenty-eight states to modify the Real ID Act.

More information is available at <http://www.realignightmare.org>.

¹⁰⁰ RFID-embedded passports started issuing on August 16, 2006.

Press Release, Department of State Begins Issuing Electronic Passports to the Public (Aug. 14, 2006), *available at* <http://www.state.gov/r/pa/prs/ps/2006/70433.htm>.

Information about the e-passports is available here: http://travel.state.gov/passport/eppt/epptnew_2807.html.

¹⁰¹ *See* ACLU, Naked Data: How the U.S. Ignored International Concerns and Pushed for Radio Chips in Passports Without Security (Nov. 24, 2004), *available at* <http://www.aclu.org/pdfs/privacy/nakeddata20041124.pdf>;

ACLU, Global Identity Cards, Apr. 26, 2005, <http://www.aclu.org/privacy/spying/15780res20050426.html>.

¹⁰² *Are E-Passports More Secure?*, WALL ST. J., Sept. 29, 2006, *available at* http://online.wsj.com/public/article/SB115938787873075826-6AbUpMIaJVCS1i_UBVoGrWP867k_20070929.html.

¹⁰³ The metal shielding that has been woven into the cover to stop the information from being read—since radio waves do not transmit through metal—only works when the passport is closed. The information can potentially be skimmed when the passport needs to be opened. Experts have also raised questions about the technological soundness of the shielding, even when the passport is closed, and have pointed out that there are no protections that prevent tracking. RFID chips can still be identified by unique patterns in their radio exchanges. And that is only what has been uncovered in the short time these chips have been available; who knows what will happen in the ten-year lifespan of the chips now being used? *See id.*

¹⁰⁴ Laurie Sullivan, *New Border-Crossing Card Could Boost RFID Demand*, INTELLIGENT ENTERPRISE, Sept. 7, 2006,

developed pursuant to the Western Hemisphere Travel Initiative (“WHTI”), which requires that all people traveling between the United States and Mexico, Canada, Bermuda, and the Caribbean show a passport or other DHS-approved document.¹⁰⁵ Starting January 2007, all air travelers between these regions were required to show a valid passport, and the next phase will require all land border travelers to show a passport or the approved document—a PASS card. The Smart Card Alliance, an RFID industry group, has voiced direct concern over the technology being considered for the PASS card.¹⁰⁶

C. RFID and Video Surveillance

¶48 The further use of RFID technology in government identification documents, combined with ever-growing public surveillance systems, presents particularly grave concerns. Public surveillance cameras are proliferating throughout the United States, funded in part by \$800 million in grants from the Department of Homeland Security.¹⁰⁷ Camera systems have been approved and instituted in cities throughout the country without guidelines to guard against abuse and, in most circumstances, with little or no public debate. In just over two years, the San Francisco “pilot program” with two video surveillance cameras has grown to over sixty cameras, with plans to seek DHS funding in the coming years.¹⁰⁸ Chicago Mayor Richard M. Daley expects cameras to be on “almost every block” of his city by 2016.¹⁰⁹

¶49 The video surveillance market is expected to be a \$9 billion industry by 2011.¹¹⁰ J.P. Freeman, a security industry consultant, estimates that it will grow to \$21 billion in 2010 and predicts that “pretty soon, cameras will be like smoke detectors: they’ll be everywhere.”¹¹¹ The coupling of RFID technology with the proliferation of national identification documents means that the government is more likely to be able to confirm the identity of an individual coming into the range of a camera and to access a wealth of information about that person—likely anything stored in a computerized database—including such personal information as motor vehicle records, police records, employment history, travel and buying habits, and DNA and drug testing records.¹¹²

VI. THE SYMBOL OF SUTTER

¶50 The RFID security vulnerabilities that have come to light, the research and policy papers completed by both government agencies and academic institutions, and the admissions by segments of the technology industry itself that basic RFID technology allows for tracking individuals and

<http://www.intelligententerprise.com/channels/process/showArticle.jhtml?articleID=192600700>.

¹⁰⁵ For a thorough discussion of WHTI and the privacy and security impact of the PASS card, see Katherine Walkenhorst, *Border Security: PASS Card Fails on Cost, Privacy* 4 (Sept. 7, 2006), available at http://www.cagw.org/site/DocServer/WHTI_Report__2_.pdf?docID=1721.

¹⁰⁶ Alice Lipowicz, *Alliance: NIST Smart Card Evaluations Insufficient*, GOVERNMENT COMPUTER NEWS, May 24, 2007, available at http://www.gcn.com/online/vol1_no1/44338-1.html.

¹⁰⁷ Martha T. Moore, *Cities Opening More Video Surveillance Eyes*, USA TODAY, July 18, 2005, at 3A (also mentioning an additional \$1 billion in money available through state grants).

¹⁰⁸ For more information about public video surveillance, see Nicole Ozer & Mark Schlosberg, *Under The Watchful Eye: The Proliferation of Video Surveillance in California*, Aug. 2007, http://www.aclunc.org/docs/criminal_justice/police_practices/Under_the_Watchful_Eye_The_Proliferation_of_Video_Surveillance_Systems_in_California.pdf

¹⁰⁹ Fran Spielman, *Daley: By 2016, Cameras on ‘Almost Every Block’*, CHI. SUN TIMES, Oct. 12, 2006, at 22.

¹¹⁰ *Networking/IP to drive video surveillance market growth, says iSuppli*, TEKRATI, Mar. 20, 2007, <http://semiconductors.tekrati.com/research/news.asp?id=8608>.

¹¹¹ Moore, *supra* note 107.

¹¹² Publicly available databases accessed by the government, such as Choicepoint, collect and sell data on individuals that include the following categories: “claims history data, motor vehicle records, police records, credit information and modeling services, . . . employment background screenings and drug testing administration services, public record searches, vital record services, credential verification, due diligence information, Uniform Commercial Code searches and filings, DNA identification services, authentication services and people and shareholder locator information searches, . . . print fulfillment, teleservices, database and campaign management services . . .” For more information, see Choicepoint, Mar. 14, 2006, <http://www.epic.org/privacy/choicepoint/>.

cloning tags all point to the fact that it is a risky technology to use in identification documents. The public's distrust of RFID technology, particularly when utilized by the government, is also prevalent and growing.¹¹³ However, RFID technology is still being considered for more and more uses by the government and private sector. Why?

A. Privacy and Security Issues Not Properly Considered

¶51 What happened in Sutter is just a microcosm of what is happening on a national level. From small towns to the highest levels of government, the privacy and security issues related to the use of RFID tags in identification documents is not being properly considered. In Sutter, there was never any discussion of the privacy or security issues before the school district decided to force children as young as five years old to carry RFID-embedded tags. On the national level, the Government Accountability Office found that only one of the sixteen federal agencies that responded to its 2005-2006 survey seemed aware that the use of RFID technology may give rise to legal issues such as its impact on privacy and tracking.¹¹⁴

B. Concerns Dismissed as Exaggerated and Paranoid

¶52 Industry and the government have also often tried to dismiss the concerns of individuals like the parents in Sutter and of national organizations such as the ACLU, saying that the worries and concerns are “often exaggerated.”¹¹⁵ While the Sutter school board did not recognize the grave implications of the RFID program, the parents understood them all too clearly, and they were right to worry. The ACLU has also been right to worry about the use of RFID in identification documents, and, unfortunately, rather than our concerns being “exaggerated,” they have often been right on target or perhaps not alarmist enough. For example, as discussed *supra*, the United States government has quietly tried to dismiss the concerns of other nations and the ACLU about the privacy and security of the new RFID-embedded passports.

C. RFID is Big Money; Relationships between Industry and Decision-Makers

¶53 The best decisions about privacy and security are also less likely to be made when individuals are influenced by money and personal relationships. RFID in identification documents is big money and is expected to grow even larger. According to IDTechEx, the global market for RFID was \$1.94 billion in 2005 and is estimated to reach \$7.26 billion by 2008. “Driven by demand and new laws,” it will likely reach \$24.5 billion by 2015. The RFID market is expected to rocket 120% just between 2007 and 2009.¹¹⁶ Access cards for the financial, security, and safety markets are the key volume applications for RFID technology.¹¹⁷ Americans are paying for this RFID technology and fueling growth in the market not just with tax dollars, but also with the loss of their privacy, personal safety, and financial security.

¹¹³ According to the RFID Consumer Buzz report, a quantitative survey conducted during December 2004 and January 2005 of more than 7000 consumers and also focus groups, “concerns over the use of RFID technology are still prevalent,” particularly uses by the government. Further, “the number of U.S. consumers who are aware of RFID technology is growing steadily, but so are negative perceptions of the technology—especially among women. . . . Since the first survey of the series, conducted in September, distrust over the use of RFID has increased and TV and radio news surpassed the Internet as the most common way people learn about RFID.” O’Connor, *supra* note 4.

¹¹⁴ U.S. GOV’T ACCOUNTABILITY OFFICE, *supra* note 8, at 17.

¹¹⁵ AeA says the concerns are “often exaggerated.” Kazmierczak, *supra* note 34, at 1. The parents in Sutter were thought by some of their neighbors to be engaged in “unfounded paranoia.” William Dean Hinton, *Spy Hunter: A South Bay Legislator Is Trying to Jam the Emerging Use of RFID Technology for Personal Tracking*, METRO, Sept. 7, 2005, <http://www.metroactive.com/papers/metro/09.07.05/rfid-0536.html>.

¹¹⁶ Robert Jaques, *RFID Set for Growth Explosion*, VUNET.COM, Feb. 28, 2005, <http://www.vnnet.com/vnnet/news/2126853/rfid-set-growth-explosion>.

¹¹⁷ *RFID Market to Reach \$7.26Bn in 2008*, IDTECHEX, Apr. 10, 2005, <http://www.idtechex.com/products/en/articles/00000169.asp>. IDTechEx is a knowledge-based company specializing in RFID smart labels, smart packaging, and printed electronics. The company gives strictly independent marketing, technical, and business advice and services on these subjects.

¶54 There also appear to be close relationships between the RFID industry and government representatives who are making decisions about new identification documents. Former Secretary of the DHS Tom Ridge was appointed to the board of directors of RFID maker and DHS contractor Savi Technology.¹¹⁸ He stated at a conference that “RFID will make us safer” and that government tests of using RFID to identify passengers and cargo at airports were a “success” and that the “Feds will safeguard the data gathered.”¹¹⁹ Tommy Thompson, the former Secretary of Health and Human Services under President George W. Bush, was appointed to the board of Applied Digital, the manufacturer of the human-implantable RFID tag (the “VeriChip”).¹²⁰ While it hardly seems possible, relationships are often even closer in smaller scale deployments. In Sutter, the founders of the company who were deploying RFID in the elementary school were actually teachers at the high school. They provided the RFID systems for free to the school and gave the school a donation of “a couple thousand dollars.”¹²¹ The company also promised to give royalties to the school district for future sales of the product to other schools.¹²² It also turned out that the attorney for the school district, who provided advice to the school board officials, commented to the press as a representative of the school district, and answered the questions of concerned parents at school board meetings, was (or would soon be) a lobbyist for the RFID company.¹²³

¶55 Because privacy and security issues are overlooked, concerns are often dismissed, and money and relationships often make good decisions about privacy and security more difficult, the privacy and security issues concerning RFID in identification documents should not be “worked out” on a case-by-case basis. They are often “worked out” to the detriment of the privacy, personal safety, and financial security of individuals.

VII. PROBLEMS IN NEED OF SOLUTIONS

¶56 Legislators are starting to heed the necessity of taking action to protect the privacy, personal safety, and financial security of their constituents by introducing RFID bills. In the last several years, over fifty RFID bills have been introduced in over thirty states.¹²⁴ One of the most highly publicized bills and one that has been a model for the actions of many other states is the Identity Information Protection Act. Originally introduced in the 2005-2006 legislative session by California State Senator Joe Simitian (D-Palo Alto) and recently reintroduced, it creates a comprehensive plan to ensure that there are adequate protections in place for the use of RFID tags in government-issued ID documents in California.¹²⁵

A. Identity Information Protection Act

¶57 The Identity Information Protection Act protects all state-issued documents, such as driver’s licenses and government health and other benefit cards, with adequate levels of security to ensure that people are able to decide who can access their information and when. It also requires that all people are given notice about the technology and the location of the RFID readers. The bill is a straightforward example of the type of solution discussed by security professionals like those from

¹¹⁸ Koprowski, *supra* note 6.

¹¹⁹ *Id.*

¹²⁰ Press Release, Applied Digital, VeriChip Corporation Appoints Former Secretary of Health & Human Services and Former Governor of Wisconsin Tommy G. Thompson to Its Board of Directors (July 7, 2005), *available at* <http://www.adsx.com/pressreleases/2005-07-07.html>.

¹²¹ Zetter, *supra* note 1.

¹²² Catherine Komp, *Parents Fight ‘Demeaning’ School Tracking Technology*, THE NEW STANDARD, Feb. 14, 2005, <http://newstandardnews.net/content/index.cfm/items/1473>.

¹²³ It is not clear whether Paul Boylan was a lobbyist for the Sutter RFID company, InCom, at the time of the initial school board decision and meetings or became a lobbyist for the company several months later. But while he was in Sacramento lobbying for InCom and against the Identity Information Protection Act, he was still the attorney for the school district.

¹²⁴ Am. Legislation Exch. Council, *supra* note 62, at 7.

¹²⁵ S.B. 30, 2007 Leg. Sess. (Cal. 2006), *available at* http://www.leginfo.ca.gov/pub/07-08/bill/sen/sb_0001-0050/sb_30_bill_20061204_introduced.pdf.

RSA who have urged that “what is needed . . . is the adoption of basic controls so no one’s privacy is breached,” and the IEEE, whose policy statements have stated that legislation must provide “appropriate layered levels of protection and security . . . as standard policy” and “clear notices regarding what data are collected and how it will be used.”¹²⁶ The legislation also incorporates the “Best Practices” recommended by the DHS Data Privacy & Integrity Advisory Committee to provide notice, secure readers and data, and avoid secondary usages.¹²⁷

¶58 The Identity Information Protection Act was cutting-edge, being the first bill in the nation to address RFID technology in identification documents. However, in essence, it is rather conservative. It is designed simply to ensure that Californians maintain the same level of control that they currently have over the personal information on identification documents like their driver’s licenses. As discussed *supra*, both California constitutional and statutory law guarantees privacy and control over such information. Article I, Section 1 of the California Constitution provides for an inalienable right to privacy,¹²⁸ and the California Civil Code prohibits a business from retaining or using personal information from a license for any other purpose than to satisfy a legal requirement.¹²⁹ California law also prohibits displaying a Social Security number on a license or other identity document^{130, 131} or embedding it on a machine-readable magnetic strip.¹³²

1. Provisions of the Legislation

¶59 The Identity Information Protection Act seeks to help Californians maintain their present level of control, privacy, safety, and security—creating basic standards for all government-issued identification documents containing RFID tags.¹³³ Just like a lock on a door to keep things from being stolen, the legislation seeks to put sensible locks on the RFID tags used in identification documents to ensure that personal information is kept safe. The Act creates layered protections for all government-issued identification documents.

a. All Government Documents

¶60 The first layer provides that every state-issued identification document must meet three basic standards: (1) tamper resistant features in order to prevent duplication, forgery, or cloning of the ID; (2) an authentication process to try to ensure that the identification document was legitimately issued by the issuing entity, is not cloned, and is authorized to be read;¹³⁴ and (3) notice to all individuals issued an RFID-embedded government identification document about RFID technology, the privacy and security implications, and how they can protect their information.¹³⁵

¹²⁶ Jack M. Germain, *RFID Technology Faced with Privacy Considerations*, E-COMMERCE TIMES, July 11, 2005, <http://www.ecommercetimes.com/story/44406.html>.

¹²⁷ DATA PRIVACY & INTEGRITY ADVISORY COMM., THE USE OF RFID FOR HUMAN IDENTITY VERIFICATION, Report No. 2006-02 10-11 (2006), available at http://www.dhs.gov/xlibrary/assets/privacy/privacy_advcom_12-2006_rpt_RFID.pdf; DATA PRIVACY & INTEGRITY ADVISORY COMM., *supra* note 44, at 10-11.

¹²⁸ For example, California’s State Constitution grants its residents an inherent right to privacy: “All people are by nature free and independent and have inalienable rights. Among these are enjoying and defending life and liberty, acquiring, possessing, and protecting property, and pursuing and obtaining safety, happiness, and privacy.” CAL. CONST. art. I, § 1.

¹²⁹ Cal. Civ. Code § 1798.90.1 (Deering 2007).

¹³⁰ Cal. Veh. Code § 12801(b) (Deering 2007).

¹³¹ Cal. Civ. Code § 1798.85(a)(2) (Deering 2007).

¹³² Cal. Veh. Code § 12801 (Deering 2007); Cal. Civ. Code § 1798.85(f) (Deering 2007).

¹³³ For more information about the Identity Information Protection Act, including the full text of the legislation, see Don’t Chip Our Rights Away, *supra* note 3; see also Off’l. Cal. Leg. Info., Bill Documents – SB 30, http://www.leginfo.ca.gov/cgi-bin/postquery?bill_number=sb_30&sess=CUR&house=B&author=simitian (last visited Dec. 5, 2007).

¹³⁴ See Cal. S.B. 30, 2007 Reg. Sess. §1798.10(1-3) (Cal. 2007); Cal. S.B. 30, 2007 Reg. Sess. §1798.135(b) (Cal. 2007) (“‘Authentication’ means the process of applying a machine-readable process to data or identification documents, or both, so as to accomplish either of the following: (1) Establish that the data and the identification document containing the data were issued by the responsible issuing state or local governmental body. (2) Ensure that a reader, as defined in subdivision (p), is permitted under California law to access that data or identification document.”)

¹³⁵ Cal. S.B. 30, 2007 Reg. Sess. §1798.10(9) (Cal. 2007).

b. Multiple Uses, Public Schools, Transport, Public Benefit

¶61 Additional layers of protections are built into the legislation when the RFID tag is embedded in identification documents that are used for multiple purposes, that are used for public schools and public transportation, or that confer a public benefit.¹³⁶ These types of cards must implement the three basic standards plus one or more of the following protections: (1) a secondary verification and identification procedure that does not use radio waves, (2) a security protection, such as mutual authentication; (3) a security protection, such as encryption;¹³⁷ and (4) a security protection, such as an access control protocol that enables the holder to exercise direct control over any transmission of the data using radio waves.¹³⁸ The additional protections are necessary because such cards are either used by young people or are likely to be carried and used on a regular basis.

c. Encoded with Personal Information

¶62 The third and highest layers of protection are for identification documents with RFID tags that are encoded with personal information, such as a name, address, or social security number.¹³⁹ These RFID-embedded documents must implement the *basic standards plus the following four security protections*: (1) the ID implements robust encryption to protect against the unauthorized reading of transmitted information; (2) the ID implements mutual authentication to ensure as best as possible that only those who are supposed to have access to the data stored on the ID can read it;¹⁴⁰ (3) the ID implements an additional security feature to ensure that the ID cannot be read unless the ID holder specifically authorizes that reading; and (4) the ID holder is notified of several pieces of information, including (a) that the ID can communicate information using radio waves; (b) that the use of shield devices can help mitigate the privacy and security risks; (c) the location of readers intended to be used to read the ID; and (d) the information that is being collected or stored regarding the individual in a database.

¶63 Individually, each of the layered protections is not likely adequate to protect personal information. The RFID industry has admitted that shields are not a realistic solution to the privacy and security concerns and the GAO has found only that “encryption and authentication can help agencies achieve a greater security posture.”¹⁴¹ However, in concert, these protections may be able to help maintain privacy, personal safety, and financial security.

¹³⁶ Cal. S.B. 30, 2007 Reg. Sess. §1798.10(7-8) (Cal. 2007).

¹³⁷ See Cal. S.B. 30, 2007 Reg. Sess. §1798.135(i) (Cal. 2007) (“‘Encryption’ means the protection of data in electronic form in storage or while being transmitted using an encryption algorithm implemented within a cryptographic module that has been adopted or approved by the National Institute of Standards and Technology, the Institute of Electrical and Electronics Engineers, Inc., the Internet Engineering Task Force, the International Organization for Standardization, the Organization for the Advancement of Structured Information Standards, or any other similar standards setting body, rendering that data indecipherable in the absence of associated cryptographic keys necessary to enable decryption of that data. That encryption shall include appropriate management and safeguards of those keys to protect the integrity of the encryption.”)

¹³⁸ See Cal. S.B. 30, 2007 Reg. Sess. §1798(10)(6) (Cal. 2007); Cal. S.B. 30, 2007 Reg. Sess. §1798.10(5) (Cal. 2007) (“This requirement may be satisfied by the implementation of one or more means including, but not limited to, the following: (A) An access control protocol requiring the machine-readable or other nonradio frequency reading of information from the identification document prior to each transmission of data using radio waves, without which the identification document will not transmit data using radio waves. (B) A data-carrying device, such as an integrated circuit or computer chip, that is normally not remotely readable, accessible, or otherwise operational under any circumstances, and only remotely readable, accessible, or operational while being temporarily switched on or otherwise intentionally activated by a person in physical possession of the identification document. The device shall only be remotely readable while the person intentionally enables the identification document to be read. (C) Another access control protocol that enables the holder to exercise direct control over any transmission of the data using radio waves, not including a detachable shield device or bag.”)

¹³⁹ Cal. S.B. 30, 2007 Reg. Sess. §1798(10)(3-5) (Cal. 2007).

¹⁴⁰ See Cal. S.B. 30, 2007 Reg. Sess. §1798(10)(m) (Cal. 2007) (“‘Mutual authentication’ means a process by which identification documents and authorized readers securely challenge each other to verify authenticity and authorization of both readers and documents before any data is exchanged, except such data as is necessary to carry out mutual authentication. Mutual authentication accomplishes both of the following: (1) Authorized readers, as defined in subdivision (c), can accurately assess whether the identification document and data stored are issued by the responsible issuing state or local governmental body to an authorized holder. (2) Authorized identification documents can accurately assess whether a reader accessing them is authorized to read the documents, and authorized to then access data stored on the documents.”)

¹⁴¹ GOVERNMENT ACCOUNTABILITY OFFICE, INFORMATION SECURITY: RADIO FREQUENCY IDENTIFICATION TECHNOLOGY IN THE FEDERAL GOVERNMENT, *supra* note 8, at 3; see also Western Hemisphere Travel Initiative PASS Card: Recommendations for Using Secure Contactless Technology vs. RFID, *supra* note 84 (“The requirement for a protective sleeve is

2. *The Real Costs and Benefits*

¶64 While the costs of unprotected RFID tags to the privacy, personal safety, and financial security of individuals is astronomical, the costs to implement layered protections such as those in the Identity Information Protection Act are negligible. According to HID Corporation, one of the major vendors of RFID technology in the United States, the cost differential between largely unprotected RFID technology and a “smart card” system that can implement protections such as encryption and authentication is very little. The HID Corporation recently touted that “until now, proximity technology held an important cost advantage over smart cards; but that has changed. Anyone with a budget to put in a standard proximity-based access control system can afford to put in a smart card system instead.”¹⁴²

3. *Support Across the Aisles and Up and Down the State*

¶65 The Identity Information Protection Act received widespread support from a broad spectrum of civil rights groups, women’s groups, domestic violence prevention groups, business organizations, and conservative organizations—from the ACLU to the AARP to La Raza to the Gun Owners of California and the Eagle Forum of California.¹⁴³ The legislation also received editorial support from conservative and liberal newspapers up and down the state of California. The *Orange County Register* wrote that the bill was “a completely reasonable approach to the issue, one that would make necessary distinctions between beneficial private uses of new technology and mandatory government uses.”¹⁴⁴ The *Los Angeles Times* noted that “Simitian is on the right track. Neither government nor private industry has given the public much reason to trust their ability to safeguard sensitive personal information.”¹⁴⁵ The *Long Beach Press-Telegram* told its readers that “RFID chips are an important innovation. Just as important, [the Identity Information Protection Act] will provide some needed safeguards.”¹⁴⁶ The *San Francisco Chronicle* wrote that “[the Identity Information Protection Act] represents a restrained, reasoned approach to regulating a technology with potential for abuse.”¹⁴⁷

¶66 While the AeA started the 2005 legislative session standing in opposition to the bill, saying that security breaches were not a worry, lengthy discussions resulted in both AeA and the Information Technology Association of America (ITAA)¹⁴⁸ reaching a neutral position on the legislation.¹⁴⁹ In light of both the facts about vulnerabilities and the widespread support from both sides of the aisle and up and down the state, the California Assembly and Senate overwhelmingly passed the Identity Information Protection Act.¹⁵⁰

also an issue. As drivers are speeding away from the border, they may not always remember to replace the PASS card immediately in its protective sleeve. A cardholder may drive for miles within range of any reader capable of picking up and tracking the information on the card. Some individuals will undoubtedly lose the sleeve.”)

¹⁴² Smart Cards for Access Control Advantages and Technology Choices, 2005, at 2, http://www.hidcorp.com/pdfs/HID_wp_smartcardAC.pdf.

¹⁴³ These groups also include the California National Organization for Women, California Alliance Against Domestic Violence, California State Parent Teacher Association (PTA), Consumer Federation of California, Privacy Rights Clearinghouse, Asian Americans for Civil Rights and Equality, the Republican Liberty Caucus, and many more, a complete list of the supporters, see CAL. OFFICE OF THE SENATE FLOOR ANALYSES, BILL ANALYSIS: THIRD READING: BILL NO. SB 30, May 21, 2007, available at http://www.leginfo.ca.gov/pub/07-08/bill/sen/sb_0001-0050/sb_30_cfa_20070521_105105_sen_floor.html.

¹⁴⁴ Editorial, *A Moratorium on Electronic ID Tags*, ORANGE COUNTY REG., Aug. 21, 2005.

¹⁴⁵ Editorial, *Too Much Information*, L.A. TIMES, Aug. 23, 2005, at B12.

¹⁴⁶ Editorial, *Important Little Chips; RFID Transmits Valued Data, But it Needs Some Government Safeguards*, L.B. PRESS-TEL., Aug. 11, 2005, at A16.

¹⁴⁷ Editorial, *The Right to be Left Alone*, S.F. CHRON., Aug. 25, 2005, at B8.

¹⁴⁸ ITAA is the nation’s largest information technology trade association, representing over 1100 member companies and affiliates. See ITAA homepage, <http://www.ita.org/> (last visited Nov. 10, 2007).

¹⁴⁹ The bill’s author and sponsors, including the ACLUs of California, EFF, and Privacy Rights Clearinghouse, engaged in hundreds of hours of negotiations over nine months with representatives from AeA and ITAA and member companies, including Cisco, Philips, Infineon, Symbol, HID, and others. For a full list of the sponsors, see, CAL. SENATE JUDICIARY COMMITTEE, BILL ANALYSIS: AS INTRODUCED: SB 30., Mar. 13, 2007, available at http://www.leginfo.ca.gov/pub/07-08/bill/sen/sb_0001-0050/sb_30_cfa_20070313_155055_sen_comm.html.

¹⁵⁰ The Identity Information Protection Act of 2005 passed the Senate with a strong bipartisan vote of 30-7 and passed out of the Assembly with a strong bi-partisan vote of 49-26 on August 21, 2006. For more information about the Identity Information Protection Act of 2005, including a full legislative history, see Offl. Cal. Leg. Info., Bill Documents – SB 768,

4. Legislators Thinking Ahead, Governor Short-sighted

¶67

With the strong bipartisan passage, California legislators were again on the forefront of crafting important legislation that properly balances the potential benefits of emerging technology while safeguarding privacy and security. However, Governor Schwarzenegger vetoed the legislation in the final hours of the session, eliminating the opportunity to take a proactive stance in protecting the privacy and security of Californians. In his veto statement, Governor Schwarzenegger said that he was instead leaving it up to the federal government to set the technological standards to protect privacy and security in identification documents—the same government that has continually failed to include proper protections on RFID tags.¹⁵¹ Following the Governor's very short-sighted veto, the Identity Information Protection Act was reintroduced in December 2006, passed the California Senate with a vote of 33-3 on May 24, 2007, and is continuing to move through the California legislature, sending an emphatic message to Governor Schwarzenegger that the privacy and security of Californians should be protected and the RFID bill should be signed into law.¹⁵²

VIII. THREE YEARS AFTER SUTTER

¶68

Three years after the Sutter story launched a national debate about the use of RFID in identification documents, the concerns remain and the facts are clearer as stories of RFID breaches stack higher and higher, more research has been done, and more reports have been written. Further, government, industry, and public interest groups increasingly agree that without protections, the information encoded on RFID tags is not secure. The bills have been written, and the protections are available and cost very little to incorporate. Yet insecure RFID technology is still being considered for identification documents and there is still not a single RFID law on the books—nothing to protect the privacy, personal safety, and financial security of individuals. Now is the time to do something, instead of waiting until there is a privacy and security crisis.

¶69

Passing legislation to ensure that there are adequate privacy and security protections in place on the use of RFID in identification documents does not “ban the technology,” “stifle the technology,” or “hinder development,” just like passing regulations to put seatbelts in automobiles has not banned, stifled, or hindered that technology.¹⁵³ Some form of basic standards to protect individuals is necessary when a technology exists that can lead to significant harm to a great number of people. The industry may not want legislation because “it tells the general public that RFID is too risky.”¹⁵⁴ But individuals should know the risks and the government should help protect them from these risks. In the case of automobiles, law both mandates protections, such as seatbelts and airbags, in order to reduce the chance that people get hurt and provides a punishment for bad actors that engage in reckless driving. Likewise, RFID bills are necessary to create basic privacy and safety standards to try to reduce the chance that people's private information will be misused and provide some punishment for bad actors that can be caught.¹⁵⁵ Just like we mandate basic safety standards

http://www.leginfo.ca.gov/cgi-bin/postquery?bill_number=sb_768&sess=PREV&house=B&author=simitian (last visited Oct. 7, 2007).

¹⁵¹ The Identity Information Protection Act of 2005 passed the Senate with a strong bipartisan vote of 30-7 and passed out of the Assembly with a strong bi-partisan vote of 49-26 on August 21, 2006. For more information about the Identity Information Protection Act of 2005, including a full legislative history, see Offl. Cal. Leg. Info., Bill Documents – SB 768, http://www.leginfo.ca.gov/cgi-bin/postquery?bill_number=sb_768&sess=PREV&house=B&author=simitian (last visited Oct. 7, 2007).

¹⁵² Offl. Cal. Leg. Info., Bill Documents, http://www.leginfo.ca.gov/cgi-bin/postquery?bill_number=sb_30&sess=CUR&house=B&author=simitian (last visited Oct. 7, 2007).

¹⁵³ AIM Global, *RFID Legislation—Protection or Pause Button?*, Aug. 29, 2005, available at <http://www.aimglobal.org/members/news/templates/rfidinsights.asp?articleid=433&zzoneid=24>; Gregory Lippe, *Legislation based on fear hurts progress*, San Fernando Bus. J., July 4, 2005, available at <http://www.allbusiness.com/government/advocacy-consumer-protection/484638-1.html>. See also Kaczmeirczak *supra* note 34.

¹⁵⁴ Doug Farry, *supra* note 5.

¹⁵⁵ It is particularly difficult to catch bad actors in the RFID context since RFID tags do not alert an individual that their information has been read or by what reader.

instead of leaving auto safety up to the car manufacturers, the privacy and security of individuals must not be left up to the RFID industry. There need to be basic standards for RFID tags in identification documents. Legislation like the Identity Information Protection Act is an important step in the right direction.

IX. BASIC STANDARDS MAY NOT BE ENOUGH

¶70 As important as it is to pass basic standards, and as hard as many legislators and organizations have worked to pass such laws, they are still just steps. If RFID technology is deployed in mass identification documents, it will be very hard to make these tags safe. Countermeasures are difficult due to security failures, abuse of power, key management difficulties, and the unknown reliability of technological protections.

¶71 **Security Failures:** The ultimate success of using countermeasures to mitigate the threats associated with the use of RFID depends on maintaining the security of the systems. In a mass contactless ID system involving millions of IDs, thousands of authorized persons and readers would need to know the name and personal information associated with the unique identifier number. Thousands would also need to access the central database where that information was stored; they would need to know how to decrypt the information (and would therefore need the encryption key); and they would need the authentication key to authenticate the presenter of any ID. With so many secrets known to potentially thousands of people, there would be good reason to doubt whether these secrets could be kept for long. The government has not had a good history of database security. Countless cases from the last few years of security breaches at such places as the Department of Motor Vehicles, Veteran's Affairs, and universities cast serious doubt on whether the government can properly safeguard personal information.¹⁵⁶

¶72 **Abuse of Power:** Effective countermeasures would also require that all levels of government refrain from abusing a tool that enables them to collect unprecedented quantities of information on people without their knowledge. Since 9/11, there has also been widespread abuse of surveillance powers and disregard of essential privacy laws. The federal government has engaged in warrantless wiretapping, accessed the private call records of millions of innocent Americans, utilized secret airline travel tracking systems, and attempted to authorize itself to open postal mail without a warrant—the list goes on and on. Now is not a good time to consider giving the government access to another surreptitious surveillance tool and just hope that it will not be abused.

¶73 **Reliability of Countermeasures:** Addressing the security and privacy risks associated with RFID technology in government IDs also uniquely depends on measures such as unique identifier numbers, encryption, and mutual authentication since the core technology is actually developed to transmit information to anyone with a compatible reader without the knowledge or consent of the tag owner. The more layers of technology that are implemented, however, the more complicated the security architecture becomes and the more failure opportunities are created. Further, many of these security countermeasures, such as encryption, mutual authentication, basic access control, and shield devices have never been deployed together in a mass contactless ID system. Their effectiveness has not withstood the tests of the real world. Additionally, deployment of RFID technology in mass-distributed identification documents will create an even greater incentive to develop new ways to crack the technology and gain access to identification information. Where there is a strong enough incentive to crack a technology, it will be cracked. As we have seen with smaller-scale RFID breaches in recent years, it is likely that some method for circumventing these protections can and will be devised.

¶74 **Difficulty of Punishing Wrongdoers:** The structure of RFID technology also makes it difficult to catch bad actors if countermeasures should fail. Since RFID technology does not alert you that the

¹⁵⁶ Privacy Rights Clearinghouse, A Chronology of Data Breaches, Oct. 5, 2007, *available at* <http://www.privacyrights.org/ar/ChronDataBreaches.htm>.

information has been read, it will be difficult to ascertain whether the countermeasures have been breached or whether the technology is being misused.

X. NEXT STEPS

¶75 There are many concerns with basic RFID technology and also with the ability of countermeasures to address these risks. In the meantime, other identification technologies—which do not pose the same privacy and security threats—appear to be just as effective as RFID technology in many situations. For example, contact-required smart cards, optical scan cards, the newest generation of magnetic strip cards, and 2-D barcodes can all serve as alternatives to increase efficiency. Since these other forms of machine-readable technology do not transmit information unless an individual swipes or displays a card for optical reading, many of the privacy and tracking issues are greatly diminished. By not transmitting the information via radio waves that can be picked up for spoofing and cloning, these alternative options are also more secure. Optical scan cards, in particular, which the U.S. government uses successfully at the Mexican border, offer unparalleled data security, card durability, and memory storage, without the same privacy and security risks associated with RFID technology. Such technologies, which provide many of the benefits of RFID technology without the same privacy and security risks, are better options for government identification documents.

¶76 Given the readily available alternatives to RFID technology and the serious threat that it poses to the privacy, personal safety, and financial security of Americans, the bottom line is that RFID technology simply should not be used in government identification documents. If there is any use of RFID in identification documents, the protections delineated in the Identity Information Protection Act must be followed at a bare minimum, with frequent tests to ensure that these documents are actually keeping private information safe and secure.